

**SAP SuccessFactors** 

## **Employee Central**

1H 2025 Release Briefing

By Gustavo Bohn





#### **Gustavo Bohn**

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SuccessFactors Experience: Since 2015

Gustavo is the SME for SAP SuccessFactors Employee Central at Effective People. He is an SAP SuccessFactors Professional Consultant and Solution Architect with 10 years of experience in managing projects, leading roles in large projects, and supporting customers on their transformation journey.

Gustavo has experience with all areas of the SAP SuccessFactors suite and is professionally certified in SAP SuccessFactors Employee Central. Additionally, he is certified in 9 other modules.



## Agenda

Most Important Topics

Other Release Features

Deep Dive Topic

Product Road Map





# Most Important Topics

# Position Follow-Up Processes

Position follow-up processes after imports and API calls are now handled by an event-based solution.

The level of impact is High. Ensure to get familiar on the new event-based solution to maximize accuracy and efficiency in position management.

 Position follow-up processes after imports and API calls are now handled by an event-based solution, which was delivered with Centralized services.

Type: New

Lifecycle: General Availability

Enablement: Customer Config

- Affected imports: Job Information, Termination Details, Compensation Information.
- **Benefits**: Improved accuracy, reduced manual intervention, better integration.

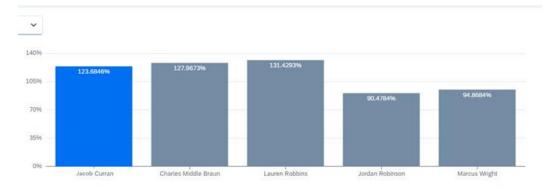
## **Enhancements in Employee Central Compensation**

Type: New

Lifecycle: General Availability

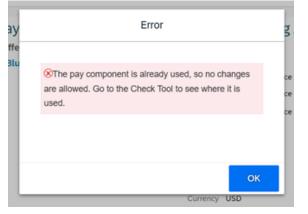
**Enablement:** Customer Config

- New Compa Ratio vs Team widget for managers.
- It is now possible to add attachments to
  - Compensation Information,
  - Recurring Pay Components,
  - Non-Recurring Pay Components.



The system checks and prevents the deletion of pay components in cases where there

are related pending workflows.



The level of impact is Medium. Update your compensation information configuration, to benefit from these new enhancements.



# Other Release Features

#### Admin Alerts for Position Management Imports

Errors in position follow-up processes related to import and API calls can now be tracked with the Admin Alerts tool.

 If an error causes the follow-up processes of records to fail during import, the follow-up processes stop with the first record that caused the error. Type: Info only

Lifecycle: General Availability

Enablement: Automatically On

- The system creates one main admin alert and, potentially multiple, child admin alerts depending on errors.
- If you resolve the main admin alert, the processing of the all the child admin alerts is triggered along with the future records.



The level of impact is Low. Be familiar with the Admin Alerts tool to quickly identify and resolve issues in position imports.



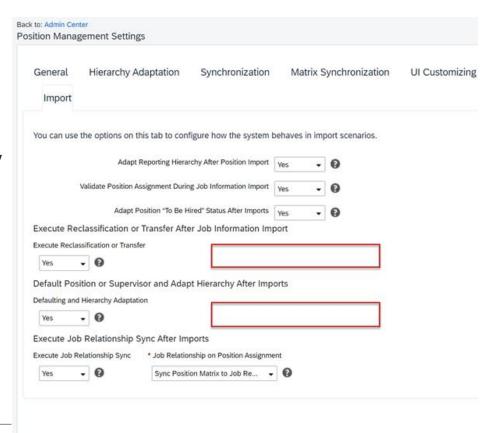
#### **Enhancements for Event Reason Derivation for Position Management**

 Removal of three event reason derivation settings from the Job Information and Termination Details import. Type: Changed

Lifecycle: General Availability

Enablement: Automatically on

- The below Event Reason settings were removed from the Position Management>Import.
  - Event Reason for Position Assignment Change,
  - Event Reason for Manager/Position Assignment Change,
  - Ignore Event Reason Derivation.



The level of impact is Med. Review your Event Reason derivation config to identify if changes are needed

# Digital Signature Placeholders in Document Templates

The <u>Document Generation</u> now includes the capability to add placeholders for Digital Signatures within templates.

The level of impact is Low. This change helps on the design of document templates using DocuSign integration.

 This enhancement allows for easy positioning of signatures and their associated dates, streamlining the electronic signing process with DocuSign integration.

Type: New
Lifecycle: General Availability
Enablement: Customer config

- You can now insert placeholders like "R\_Signature1" and "R\_Signature2" for each signer,
- And "R\_SignatureDate1" and "R\_SignatureDate2" for the corresponding signature dates.



#### Email Notifications for Digital Signature in Document Generation

 The email notification feature in Document Generation now automatically sends alerts to senders during various stages of the digital signing process. Type: New

Lifecycle: General Availability

**Enablement:** Customer config

- When a document is generated and sent for signing
- When each signer completes their signature
- When a signer declines to sign the document
- When an admin voids the envelope from the Manage DocuSign Envelope page
- When an envelope is voided in DocuSign
- When the document signing process is completed

The level of impact is Low. This enhancement ensures a smoother, more efficient, and transparent Digital Signing process for all parties involved

# New National ID Information with Validity Period

Added validity fields <u>Valid From</u> and <u>Valid To</u> and <u>Record ID</u> to National ID Information.

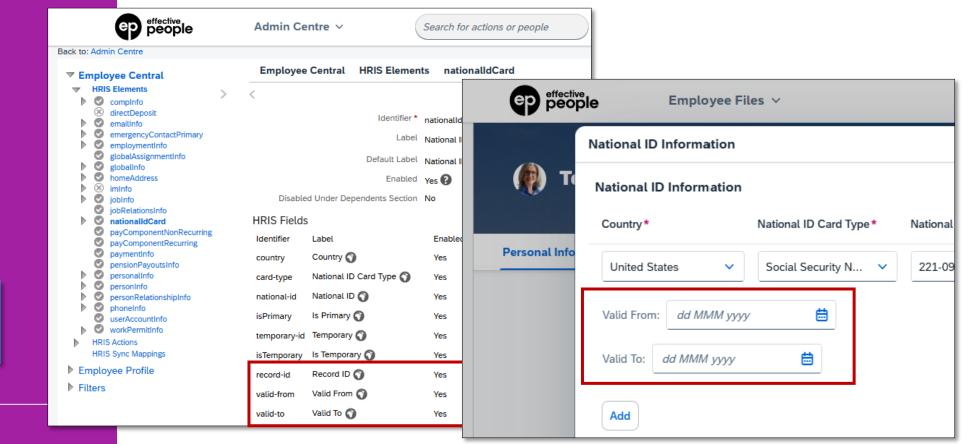
The level of impact is Med. Update your configuration to track the validity periods of national IDs for accurate employee records.

 This enhancement supports tracking lifelong changes to employee's <u>National ID information</u> Type: New

Lifecycle: General Availability

Enablement: Customer config

 With that a new MDF object "Allowlist Configuration Details for National ID with Validity Period" is created to allow National ID configuration





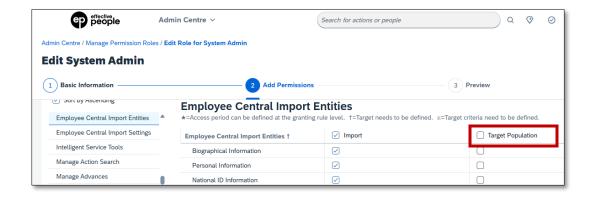
### Enhancements in Role-Based Permissions for Employee Central Import

- SAP renamed and reorganized a few permissions on the Employee Central Import Settings and Employee Central Import Entities pages
  - The Employee Central Import Entities page is now available in the Administrator Permissions section.
    - You can now configure import entities for the **target population** validation per entity.
      - \* Target population validation applies only to imports and doesn't support the OData API upsert.

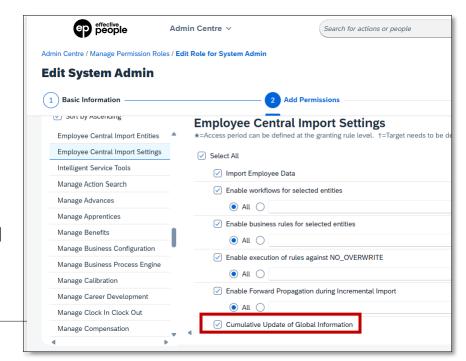
Type: Changed

Lifecycle: General Availability

Enablement: Automatically on



- In the Employee Central Import Settings page:
  - Support cumulative update of country/region-specific data for global information import in full purge mode got renamed to Cumulative Update of Global Information.

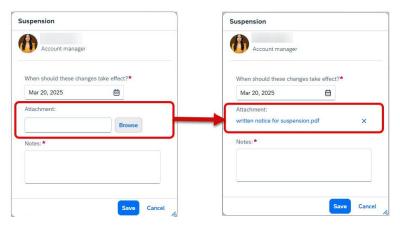


#### Enhancements to Employee Central Quick Actions

SAP introduced a few enhancements to improve Employee Central Quick Actions.

The level of impact is Low. Quick actions can ease the system usage by employees and managers.

• Attachments are now supported for some use cases.



- Type: Changed
- Lifecycle: General Availability
- **Enablement:** Customer config

- New Quick Actions
  - One-Time Payments
  - Change Marital Status

Phone Numbers got the display format updated.



onView Rules are now supported.



### Add New Employee To This Position

You can now start a new hire process from a position in the Position
Org Chart so that position-related details are prefilled when hiring
someone on a given position.

- On the Position Org Chart, from the Actions menu of a position, select Add New Employee to This Position.
  - The action takes you to the Add New Employee UI
  - The **Hire Date** is filled with Today's date
  - The fields **Position** and **Company** are pre-filled with position information

**Enablement:** Automatically on effective people Org Chart v Company Structure Overview Directory Resources Production Tester (500300213) Search By People As of Today | Show Details Show Incumbent History Position Key Information Create Lower-Level Position Create Same-Level Position 500300213 Title **Production Tests** Copy Position Position Title **Production Tests** Division Manufacturing (N Create Job Requisition Department Production US ( Production Teste Create SAP Fieldglass Requisition Location San Francisco (1 **Business Unit** Products (PROD Add New Employee to This Position Source of Creation: N. Source of Creation Recruiter Position is understaffed (0 of 3 FTE). Position allows multiple incumbents 0/3 FTE Position has status To Be Recruited 🗎 1 Jan 1990 35 years 3 months Position History

Type: New

**Lifecycle:** General Availability

The level of impact is Low. This new feature makes easier the position management use and adoption.

# Deprecation of Rehire Inactive Employees

The Rehire Inactive Employees page will reach End of Maintenance

The level of impact is Med. Get familiar with the Duplicate Check dialog from Manage Pending Hires.

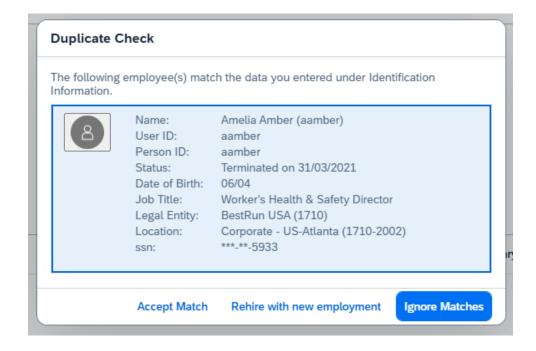
The **Rehire Inactive Employees** page will reach End of Maintenance on May 16, 2025, and will be deleted on May 16, 2026.

Type: Changed

Lifecycle: Deprecated

Enablement: Automatically on

As an alternative to this page, you can use the **Duplicate Check** dialog, which you can access from the **Manage Pending Hires** tool or the **Add New Employee** page.



### Mass Data Management Supports Job Information

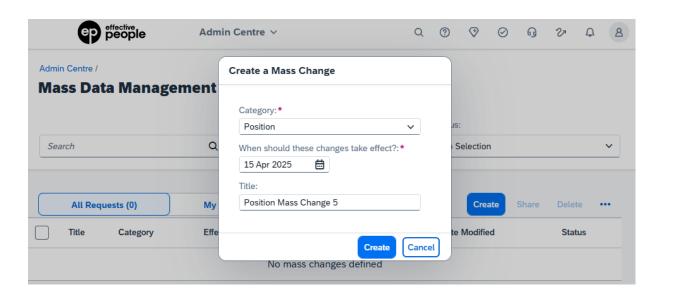
Mass Data Management now supports Job Information.

Type: New

Lifecycle: General Availability

**Enablement:** Automatically on

 Now it is possible to use Mass Data Management to do bulk change on Job Information data for multiple employees simultaneously.



The level of impact is Low. It's ideal for administrators and HR representatives to simplify the process of updating employee's job data.

#### Approver Replacement Logic Now Person-Based

Approver replacement in Employee Central workflows has been enhanced and is now personbased.

The level of impact is Med. This enhancement strengthens internal controls by ensuring impartial workflow approvals and preventing potential conflicts of interest.

Approver replacement ensures that an employee who is the subject user of a workflow cannot serve as a step approver. Instead, the system automatically assigns their manager as the step approver.

Type: New

Lifecycle: General Availability

Enablement: Automatically on

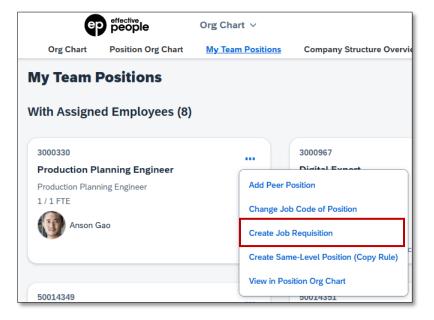
- Previously, the logic was employment-based (user-based), allowing one employment to approve a request where another employment of the same person was the subject user.
- The logic is now person-based: if the approver is the same person as the workflow subject user, this person will be replaced by the manager of the approver's employment.
- This improved logic also applies to the following:
  - Contributor roles and CC roles
  - Delegation scenarios
- It does not support certain scenarios, such as:
  - Approvers added or updated in Manage Workflow Requests,
  - Workflows for the Position MDF object,
  - Workflows escalated,
  - Workflows having escalation or delegation revoked.



### **Enhancements to My Team Positions**

 Managers can now manage job requisitions on the My Team Positions page in Position Management..

- New actions available:
  - Create job requisition
  - View job requisition details
  - Delete job requisition request



Industries
San Mateo
0 / 1 FTE

MC Mary Cicillian

Requisition requested

PID\_3795

Industries

Delete Job Requisition Request

View in Position Org Chart

UL Userror LOA

Type: New

Lifecycle: General Availability

**Enablement:** Customer config

The level of impact is Low. This enhancement improves the manager experience.

## Joule Available in SAP SuccessFactors Mobile

You can now use Joule, SAP's AI copilot, in SAP SuccessFactors Mobile apps.

The level of impact is Low. Get ready for the usage of Joule and Al features, enable it in your system to ease the usage by employees and managers.

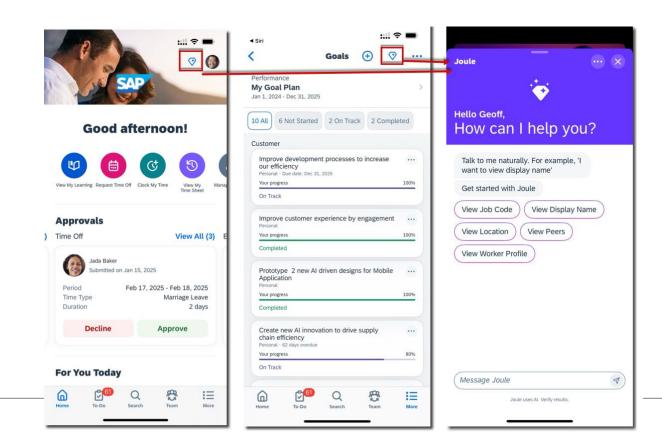
To open Joule, tap on the diamond button in the top bar of the home screen or the landing page of a Mobile feature or module (such as Goals).  $\heartsuit$ 

Type: New

Lifecycle: General Availability

Enablement: Automatically on

iOS you can use Siri to open Joule and send questions to Joule. For example, you can say "Hey Siri, ask Joule in SAP SuccessFactors". Then Siri will respond, and you can ask your question which is then directly transferred to Joule.





# Deep Dive Topic

#### Position Follow-Up Processes

Position follow-up processes after imports and API calls are now handled by an eventbased solution

The level of impact is High. Ensure to get familiar on the new event-based solution to maximize accuracy and efficiency in position management.

Position follow-up processes for imports are now processed similarly to, Job Information changes, as Manager-Self Service (MSS) changes for example.

Type: New

Lifecycle: General Availability

Lifecycle: General Availability

**Enablement:** Customer Config

#### Affected imports:

- Job Information,
- Termination Details,
- Compensation Information.

#### Benefits:

- Improved accuracy,
- Reduced manual intervention,
- Better integration.
- **Importance**: Maintaining accurate job information is crucial for organizational structure and data integrity.

### Position Follow-Up Processes

#### Importing:

- Importing Job Information records with the events related to termination and inactive employment, "Retired",
   "Terminated", "Discarded", "Furlough", or "Report No-Show" (RNS), now also triggers Position follow-up processes.
- o In addition, it triggers a synchronization to job relationships when the employment of an employee with a matrix position is terminated.

#### Error Handling:

• The legacy Import Queue Monitor has been replaced with the Admin Alerts tool. The system now creates admin alerts for errors in follow-up processes during import, so you can resolve them using the Admin Alerts tool.

#### Job Scheduler

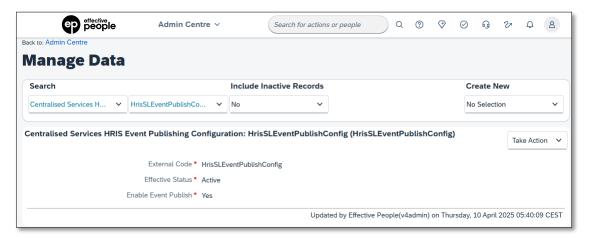
• Position follow-up processes are no longer executed as scheduled jobs. All the follow-up processes for API and Import run asynchronously, irrespective of the number of records.

#### Import Checks

- Forward propagation now works independently, no need to set the "Enable Forward Propagation during Incremental Import" setting under permission roles.
- Business rules now run according to the follow-up logic, no need to set the permission "Enable business rules for selected entities".

### Position Follow-Up Processes - Configuration Requirements

- 1. Make sure you have permission Miscellaneous -> Centralised Services HRIS Event Publishing Configuration
- 2. Make sure there is an entry created on the MDF object "Centralized Services HRIS Event Publish Configuration" with the following settings:
  - Effective Status = Active.
  - Enable Event Publish = Yes.



#### Note:

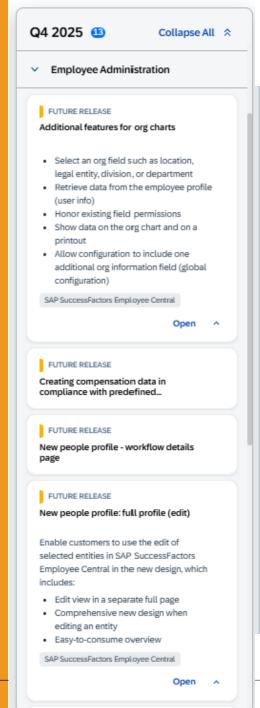
- This object enables Centralized services to publish events for imports and API calls, which are a prerequisite for the Position follow-up processes.
- SAP created this record automatically for customers with Position Management Import settings enabled before 1H2025 release
- It needs to be manually created for new customers.

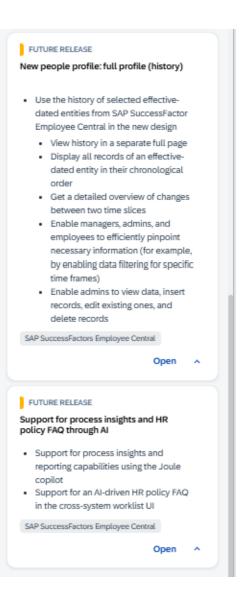


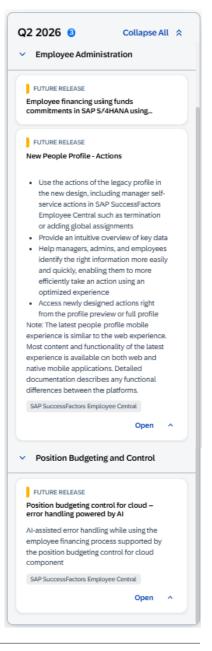
# Product Road Map

#### **Product Road Map**

Highlighting the road map plans for next release and next year.









## Thank You.

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