



# SAP SuccessFactors Learning Management

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2H 2024 Release Briefing

By Niels Peter Johansson

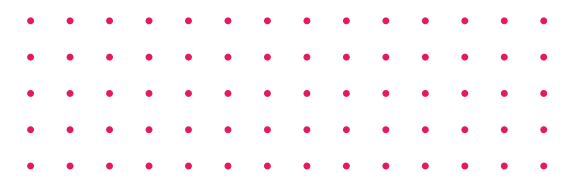


# Agenda

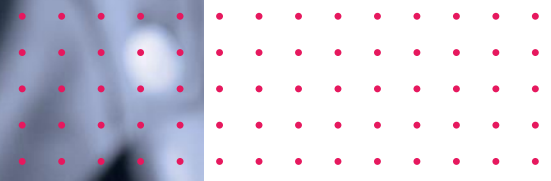
## SAP SuccessFactors Learning Management

- Most Important Topics
- Other Release Features
- Deep Dive Topic
- Product Road Map





# Most Important Topics



# ILX

The Integrated Learning eXperience has been updated with new features.

In the Deep Dive we will explain the ILX changes.

- Manager View
- Library Search using categories
- Custom Pages
- Updated LMS Permission role
- Access to ILX for LMS Sites user

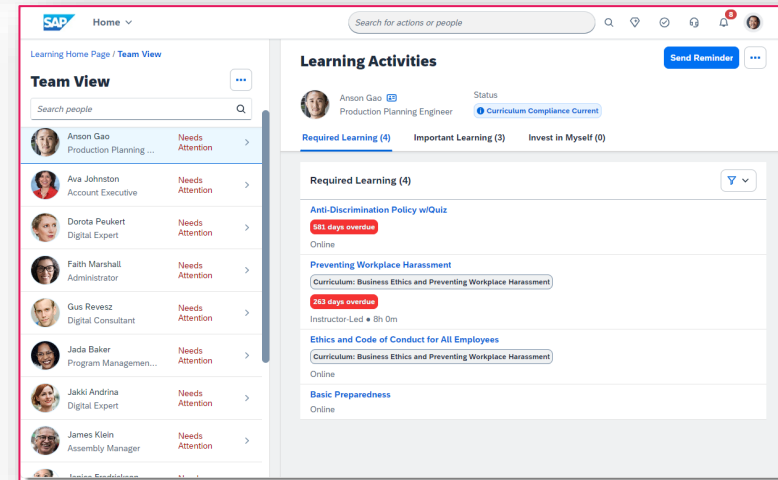
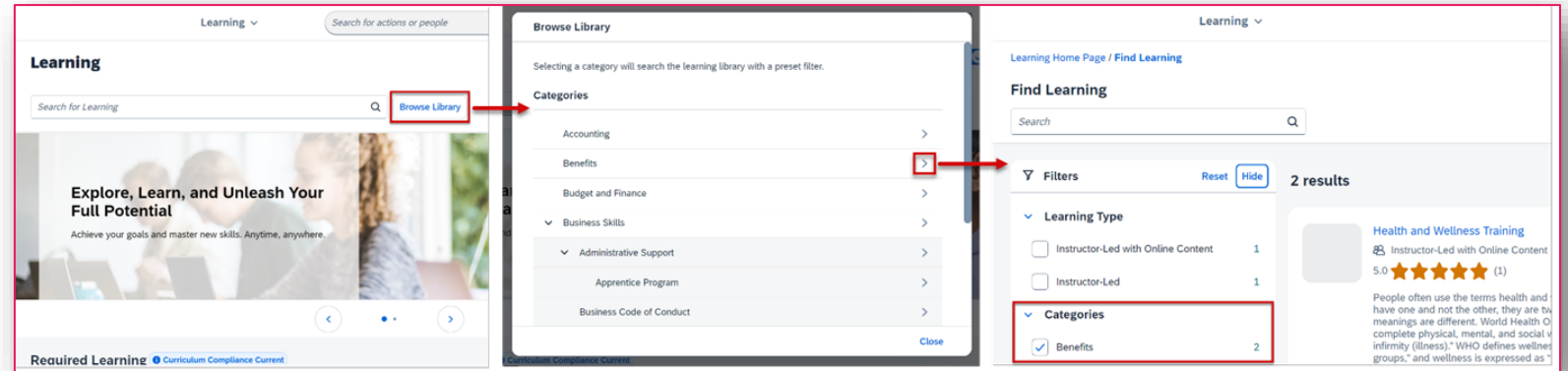
More updates still to come in upcoming release.

The level of impact is High.

**Type:** New / Changed

**Lifecycle:** General Availability

**Enablement:** Customer configured / Automatically On



# AI – Assisted Writing

The Artificial Intelligence (AI) has now entered the realms of Learning.

Assisted writing to improve the Title and Description fields when creating Items, Curricula, Programs, and Collections.

The AI-assisted writing tool isn't yet supported in the Item and Curricula translation widgets.

Pre-requisite:

- AI Premium license/AI Units

The level of impact is Low.

**Type:** Changed

**Lifecycle:** General Availability

**Enablement:** CEE

The screenshot displays the SAP Opportunity Marketplace interface for editing an assignment. The main heading is "Edit Assignment". Below it, a progress indicator shows three steps: "1. Select Assignment Type", "2. Describe Your Assignment" (which is the active step), and "3. Define Role and Attributes". A "Regenerate" button is visible in the top right corner of the content area.

The "2. Describe Your Assignment" section contains the following fields:

- Assignment Name:** Spanish-Speaking Internship in Market Trends Analysis (203 characters left)
- Description:** AI-generated content (2505 characters left). The text reads: "Join our team as a Spanish-speaking intern and engage in a dynamic project studying market trends in Latin America. This opportunity will allow you to work closely with our team in Mexico City, gain valuable insights into the Latin American market, and contribute meaningfully to our strategic efforts." A context menu is open over this field, listing options: Enhance Writing, Change Tone, Make Shorter, Make Longer, Make Bulleted List, and Analyze Text.
- Image:** Upload Image button
- Start Date:** Dec 1, 2024
- End Date:** Mar 31, 2025

Image not from Learning

# AI – Associate skills with items using import

The Artificial Intelligence (AI) has now entered the realms of Learning.

You can use the AI-assisted capabilities to associate skills with learning items in bulk through the import process.

Pre-requisite:

- AI Premium license / AI Units
- TIH

The level of impact is Low.

**Type:** New

**Lifecycle:** Restricted Availability

**Enablement:** Contact Product Support

**Import Data** [Help](#)

> Import Data

**Import Data**

Data provided must be in the format specified in the template.

\* = Required Fields

\* Action:  Import Data  Download Template

\* Entity Type: Skills Inference - Items

\* Import Option: Add

\* Import File: Choose file No file chosen

\* Time Zone ID: EST

Submit

**Import Results**

Imported files will be deleted from the system after their retention period.

# AI - Assisted skills from OCN

The Artificial Intelligence (AI) has now entered the realms of Learning.

You can now use the AI-assisted capabilities to associate skills with Open Content Network (OCN) items based on the predefined skills provided by the OCN providers.

Pre-requisite:

- AI Premium license
- TIH
- OCN provider supporting skills

The level of impact is Low.

**Type:** Ne

**Lifecycle:** Restricted Availability

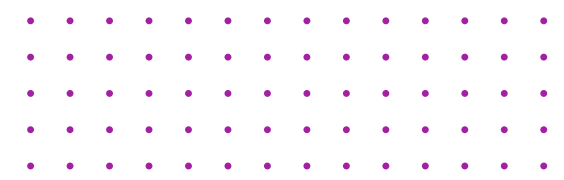
**Enablement:** Contact Product Support

The screenshot displays the 'Learning Administration' interface. On the left is a navigation menu with options like 'Home', 'Manage User Learning', 'Learning Activities', 'Items', 'Classes', 'Programs', 'Curricula', 'Curriculum Requirements', 'Collections', 'External Links', 'Libraries', 'Attributes', 'Class Groups', and 'Content'. The main area shows 'Item Search' results for 'Leading Teams: Developing as a Leader' (COURSERA\_71). Below this, there are tabs for 'Attributes', 'Objectives', 'Materials', 'Document Links', 'Pricing', 'Purchasing', 'Cost Calculation', and 'Government Rep'. The 'Attributes' tab is active, showing a table with 3 items:

<input type="checkbox"/>	Title	Type	ID	Rating
<input type="checkbox"/>	Conflict Resolution	Skill	3012	1 (Beginner)
<input type="checkbox"/>	Leadership Development	Skill	3252	1 (Beginner)
<input type="checkbox"/>	Self Evaluation	Skill	3253	3 (Proficient)



# Other Release Features





# Administrator and Peer Suggestions enhancements

**Type:** Changed

**Lifecycle:** General Availability

**Enablement:** Automatically on

- Learners can see whether an administrator or a peer has suggested their learning items
- Learners can now view and access the external links, suggested by administrators, in the Suggested for Me section on the new Learning home page.
- Administrator recommendations are now reportable using Story reports.
- Enhanced the visibility of administrator recommendations in the Recommendations Email Newsletter and Recommended Collections tab of the Collections page for learners.

The screenshot shows a course page for 'Leadership Essentials: Motivating Employees'. The page includes a 'Start Course' button and a 'Recommend' link. The course information section indicates the type is 'Online-new' and is 'Not available in your currency'. The description section provides a detailed overview of the course content. The 'Course Information' section is expanded, showing 'Credit Hours: 1.00', 'Course ID: [redacted]', and 'Suggested By: The Learning Team'. The 'Suggested By' field is highlighted with a red box.

The level of impact is Low.

# Other updates - 1

- Enhancements to Learning History

Type: -

Lifecycle: -

Enablement: -

This screenshot shows the 'Learning History' interface with a table of 'Completed Activities (1929)'. The first entry is 'Exploring the SAP Business AI Portfolio'. A red box highlights the rightmost column, 'Action', which contains a chevron icon. A red arrow points from this icon to the 'Completed Activity Details' section. In this details view, the 'Credit Hours' field is highlighted with a red box and shows a value of 12.00.

This screenshot shows the 'Learning History' interface with a table of 'Completed Activities (1929)'. The first entry is 'Information Security Fundamentals', which is highlighted with a red box. Below the title, there is a star rating of four stars. The 'Action' column for this entry contains a chevron icon.

The level of impact is Low.

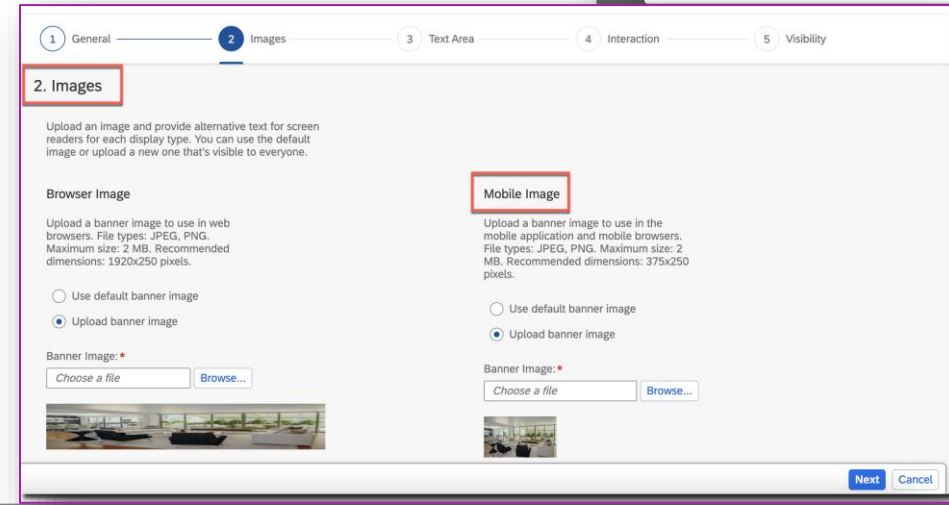
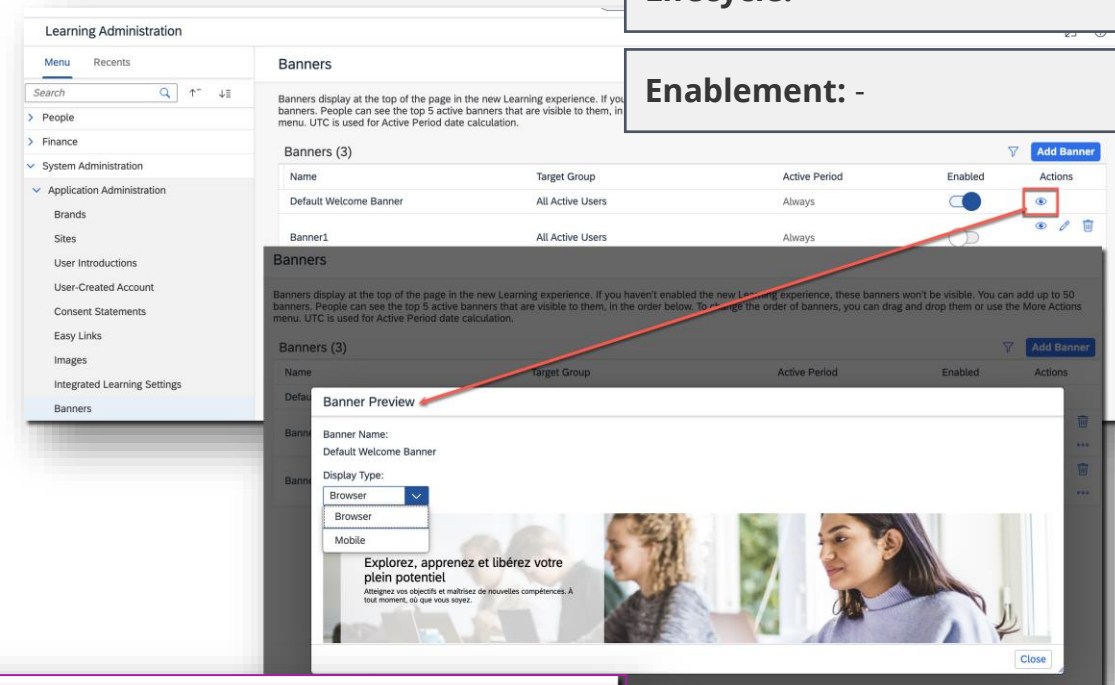
# Other updates - 2

- Enhancements to Banners
  - Preview banners – web & Mobile
  - Recommended dimensions for customized images have been enhanced to **1920x250 pixels** to meet the standard **desktop** sizing
  - Recommended banner images for **mobile** - File type of JPEG or PNG, File size less than 2 MB and dimensions of **375x250 pixels**

Type: -

Lifecycle: -

Enablement: -



The level of impact is Low.

# Other updates - 3

Type: -

Lifecycle: -

Enablement: -

- New configuration that improves content completion issues for SCORM 2004 4th edition content.
- Guardrail for running multiple curriculum background jobs.  
*(When a job is scheduled to run while a conflicting job is in progress, the system will now postpone the scheduled job by 60 minutes and send an email notification to the administrator.)*
- Email Domain Validation and Reporting (see bonus slides at the end)  
*(You can now enable Domain Keys Identified Mail (DKIM) validation in SuccessFactors Learning.)*
- Overdue Training Reminder Enhancements [See also 'Deep Dive' section]  
*(You can now send overdue training reminders to your team from the Home Page, The Learning Home Page, and the Team View Page.)*
- Assessment Exam Usage Visible on Objectives Page

The level of impact is Low.

# Other updates - 4

Type: -

Lifecycle: -

Enablement: -

- Automatic Import of Open Content Network Items into Learning  
*(You can now automatically import learning content from Open Content Network (OCN) providers to make their courses available to your learners.)*
- Disable Option For The New Learning Experience Removed

The level of impact is Low.

**Type:** Changed

**Lifecycle:** General Availability

**Enablement:** Automatically on

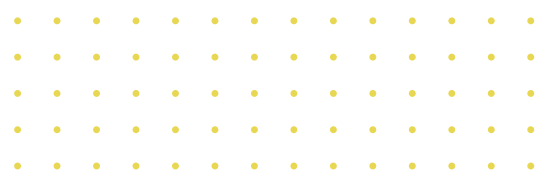
# Deprecations / Deletions

- Deprecation of Copy User  
*[End of Development on June 2, 2023, and will be deleted on June 6, 2025.]*
- Deprecation of Free-of-Charge Subscriptions  
*[End of Maintenance on May 17, 2024, and will be Deleted on November 15, 2025.]*
- Deprecation of News Feature in Learning  
*[The legacy Learning home page will reach End of Maintenance on May 17, 2024, and will be Deleted on May 16, 2025.]*
- Deprecation of Legacy Learning Home Page  
*[The legacy Learning home page will reach End of Maintenance on May 17, 2024, and will be Deleted on May 16, 2025.]*
- Deprecation of SuccessFactors Learning Token Server  
*[End of Maintenance on November 17, 2023, and will be Deleted on November 20, 2026.]*
- Deprecation of Legacy Item Details  
*[End of Maintenance on June 2, 2023, and will be Deleted on May 16, 2025.]*
- Integrated External User Feature is Deleted  
*[End of Development in November 2020, as is deleted as of November 15, 2024.]*
- User Native Learning Sign-In is Deleted  
*[Deleted as of November 15, 2024.]*
- Support for Skype is Deleted  
*[Deleted as of November 15, 2024.]*

The level of impact is Low.



# Deep Dive Topic



# ILX of 2405 – RECAP + Custom Pages 2411

Type: -

Lifecycle: General Availability

Enablement: -

## Updates to the Integrated Learning eXperience / New Learning Experience

- Banners (up to 49 custom banners. Each user can see up to five banners in the carousel).
- Custom Cards. (Up to 100 custom cards. Users can see up to 8 cards.)
- Admin suggestions (recommendations) are now visible in the section 'Suggested to me' on the learning plan.

Users can mark suggestion as not interested or bookmark it for later. Users can also recommend a suggestion to peers using the recommend option on the Course details.

- Hide the required Learning section
- Non-required assignments by admin or manager in Important Learning section

2411:

- Up to **5 Custom Pages**
- Each page can contain **banners** (up to 5 banners) and up to **6 sections**.
- Each section can contain up to **8 cards**.

The level of impact is High.



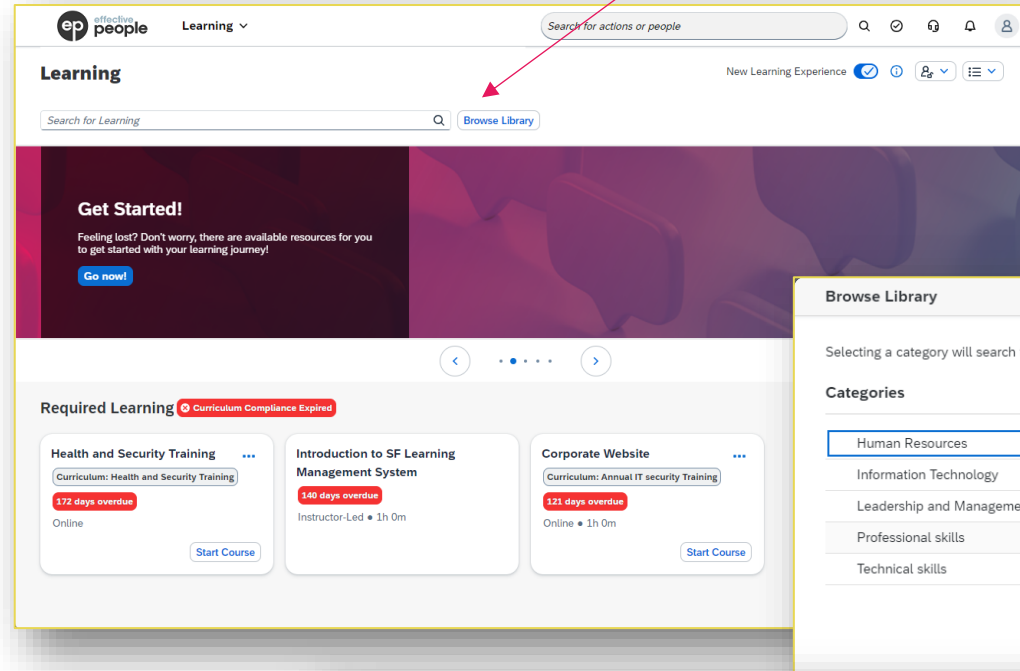


# ILX – Browse library

- Adding the 'Browse Library' is enabling you to search/browse the library based on a selected category.
- "Browse all" feature is still not available
- SAP/SF states more updates will come.

NB.: A workaround could be to create a category called 'All Courses' and adding that to all courses – then it can be used when searching on a category.

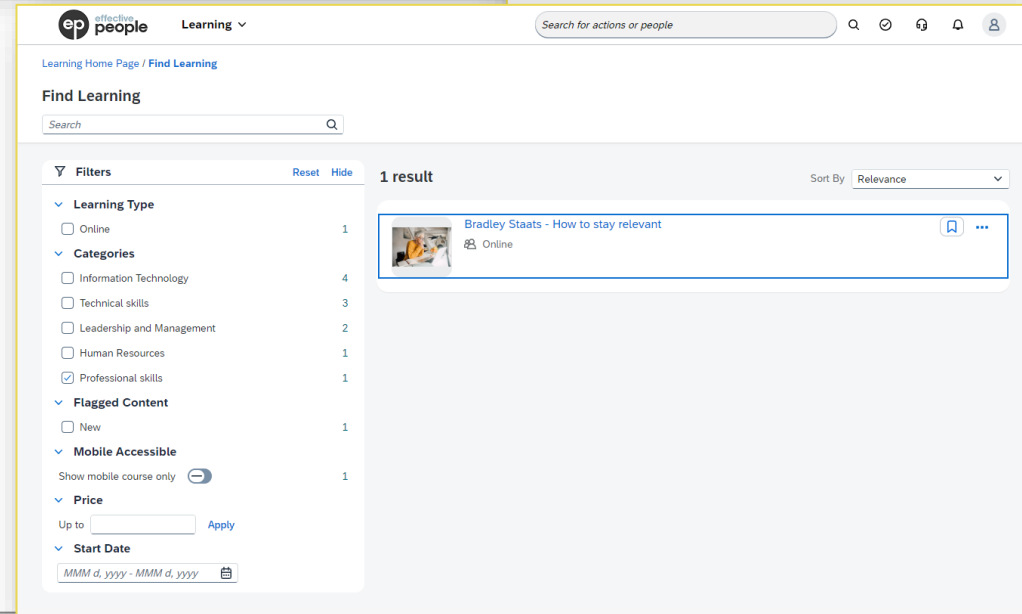
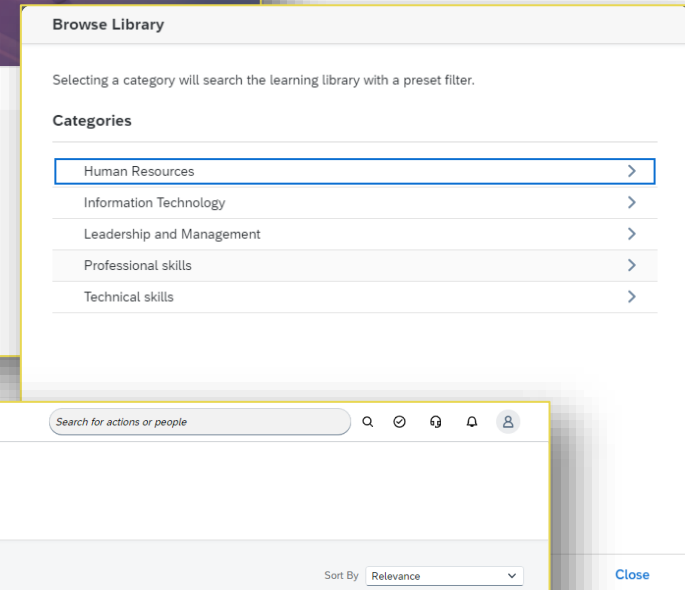
The level of impact is Medium.



**Type:** New

**Lifecycle:** General Availability

**Enablement:** Customer configured



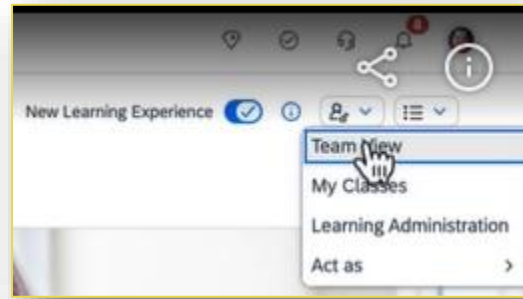
# ILX – New Team View Part 1

New team view available from the Dashboards menu.

Team members on the left side, details on the right side – split in three tabs: Required / Important / Invest in MySelf.

Team members are sorted alphabetically, with those who have overdue items appearing first.

The level of impact is Low.



**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic

A screenshot of the SAP Learning Home Page. The top navigation bar includes the SAP logo, 'Home', and a search bar. The main content area is split into two columns. The left column, titled 'Team View', shows a list of team members with their names, roles, and a 'Needs Attention' status. The right column, titled 'Learning Activities', shows details for a specific activity, including the user's name, role, and status, along with a list of required learning items with their due dates and durations.

Name	Role	Status
Anson Gao	Production Planning ...	Needs Attention
Ava Johnston	Account Executive	Needs Attention
Dorota Peukert	Digital Expert	Needs Attention
Faith Marshall	Administrator	Needs Attention
Gus Revesz	Digital Consultant	Needs Attention
Jada Baker	Program Managemen...	Needs Attention
Jakki Andrina	Digital Expert	Needs Attention
James Klein	Assembly Manager	Needs Attention

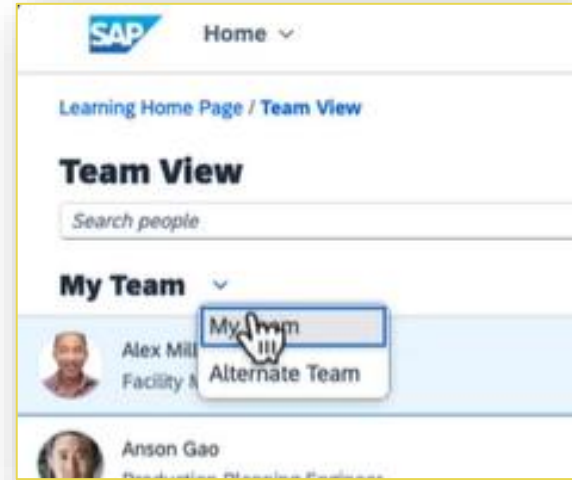
Activity Name	Curriculum	Due Date	Duration
Anti-Discrimination Policy w/Quiz	Business Ethics and Preventing Workplace Harassment	581 days overdue	Online
Preventing Workplace Harassment	Business Ethics and Preventing Workplace Harassment	263 days overdue	Instructor-Led • 8h 0m
Ethics and Code of Conduct for All Employees	Business Ethics and Preventing Workplace Harassment		Online
Basic Preparedness			Online

# ILX – New Team View Part 2

If you have permission to view team members as an alternate manager or HR business partner a drop-down menu will appear next to the My Team region header and you can select the appropriate role.

You can send reminders to your team members, view their history, or assign alternate managers.

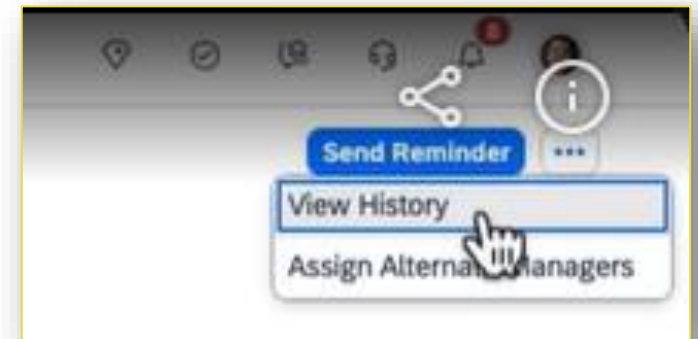
The level of impact is Low.



**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic



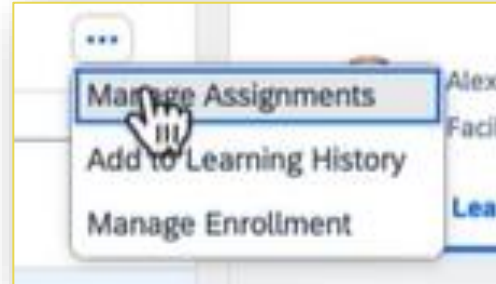
# ILX – New Team View Part 3

You can manage assignments and Enrollments and Add to Learning History from the menu next to Team View.

As manager you will on the learning home page also see reminder about team overdue, and you can send reminder from here as well.

The permissions for *Manage Assignments* and *Manage Enrollments* are now split.

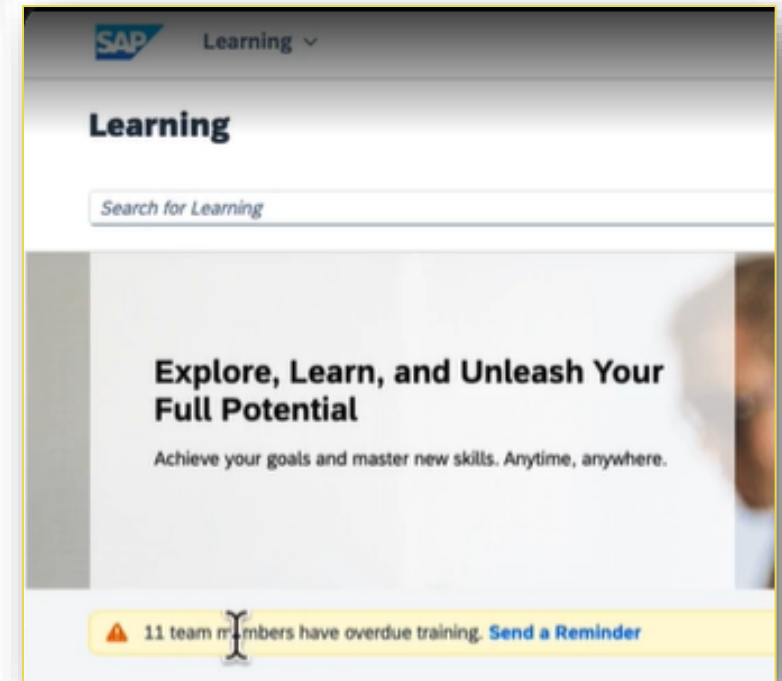
The level of impact is Low.



**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic



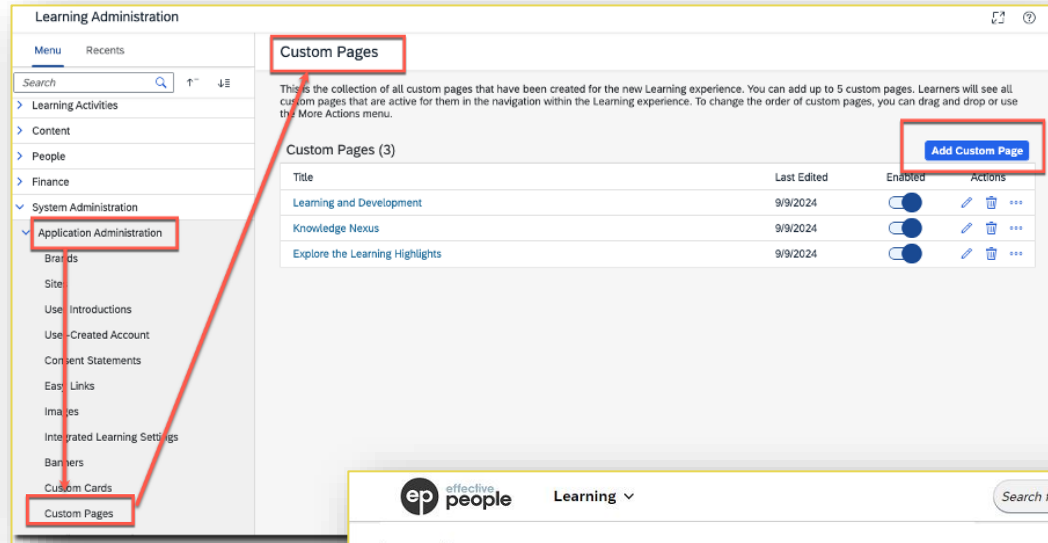
# ILX – Custom Pages - 1

You can create up to 5 custom pages.

Within a custom page, you can add banners (top 5 banners) and create up to 6 sections, containing up to top 8 custom cards in each section.

They will be accessible from the 'Activities Menu'

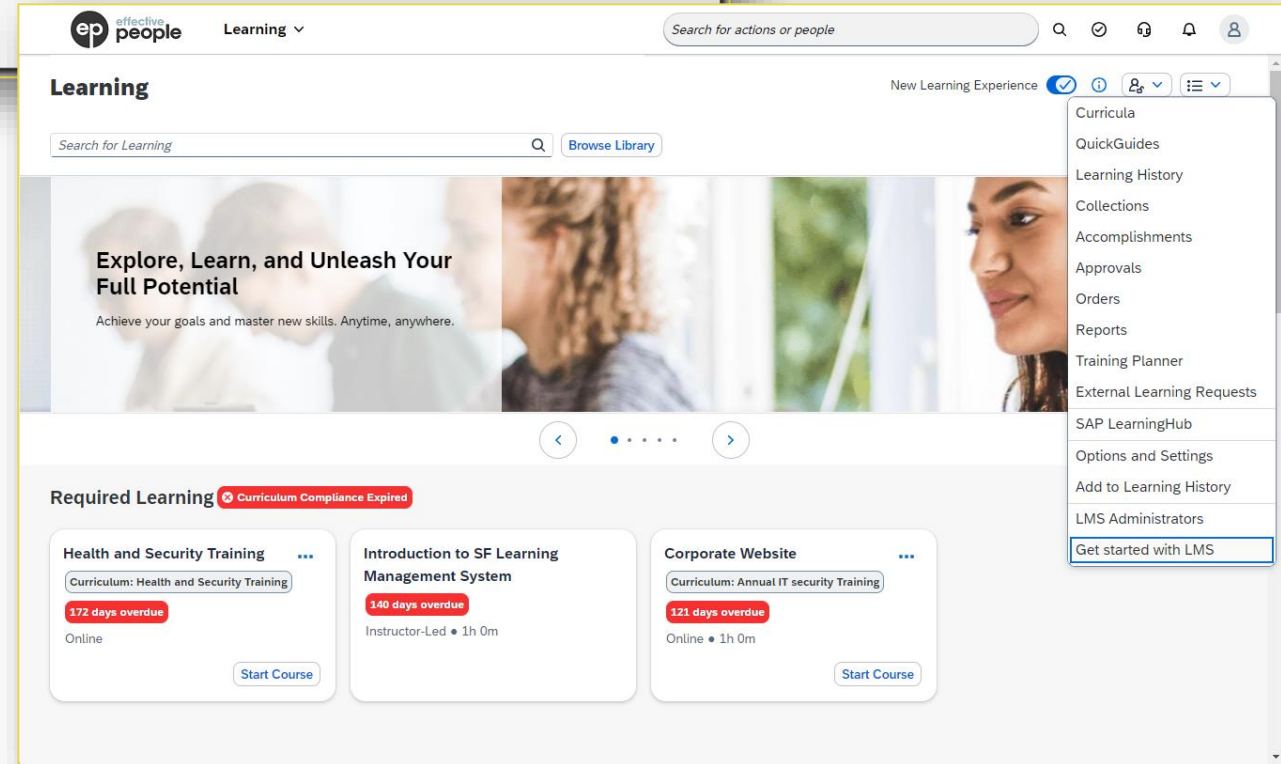
The level of impact is Low.



Type: New

Lifecycle: General Availability

Enablement: Automatic



# ILX – Custom Pages - 2

Example of Custom page:  
containing one banner;  
one section with custom card.

**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic

ep effective people Learning ▾ Search for actions or people

Learning Home Page / Get started with LMS

### Get started with LMS

**Explore, Learn, and Unleash Your Full Potential**  
Achieve your goals and master new skills. Anytime, anywhere.

#### Courses to get started

**Leadership Programme**  
Learn all about leadership

**Library search**  
Click here to access the library

The level of impact is Low.

# ILX – Available for LMS Sites

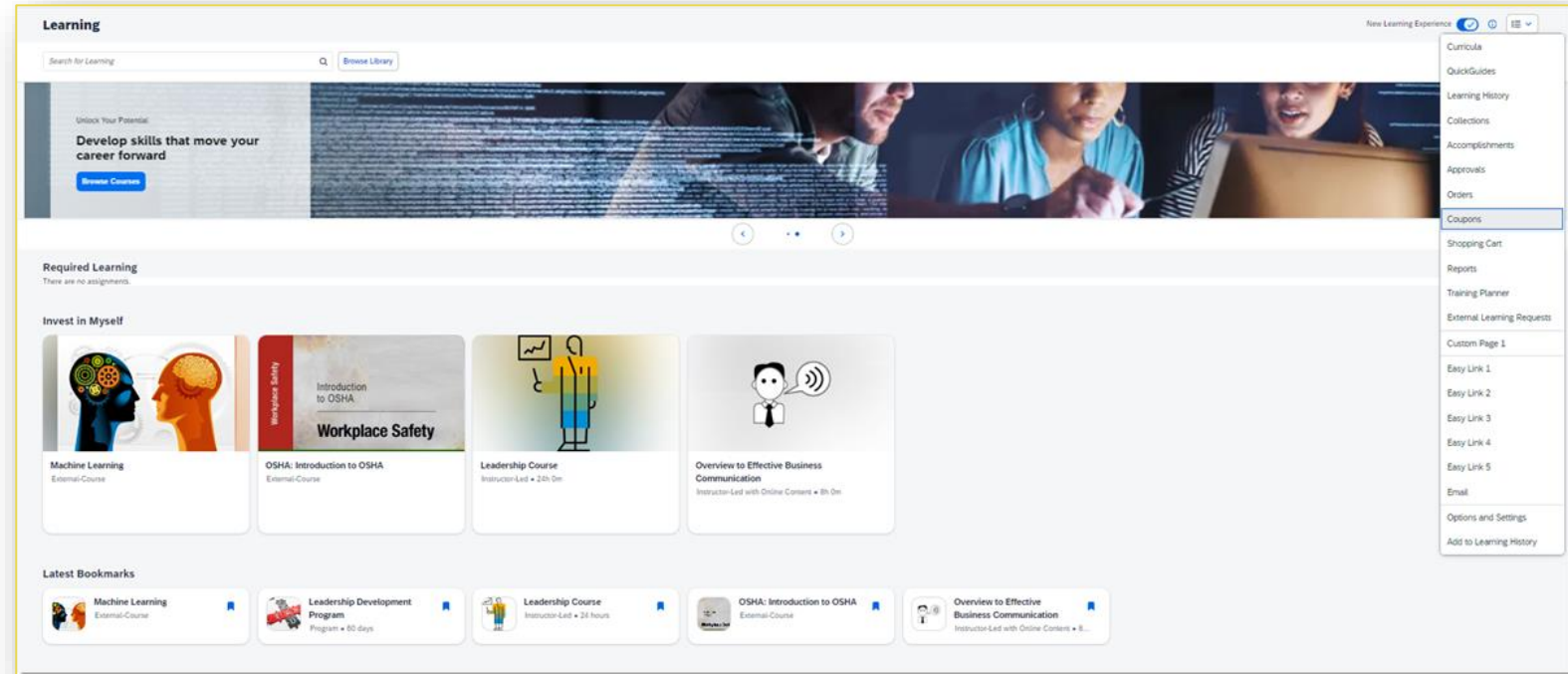
Support for the new Learning experience is now available for users with an external shopping account type.

This includes enhanced search with the Browse Library feature and an improved user experience for accessing coupons and the shopping cart.

**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic



The level of impact is Low.

# ILX – Approvals

Employees, managers, instructors, and HRBPs with approval roles can now accept or decline pending learning assignment requests sent by learners directly on the new Learning home page.

The screenshot shows the SAP Learning Home page. At the top, there is a navigation bar with the SAP logo, a 'Home' dropdown, and a search bar labeled 'Search for actions or people'. Below the navigation bar is a banner with the text 'Good morning!'. The main content area is divided into 'Quick Actions' and 'Approvals'.

**Quick Actions:** A grid of 14 buttons with icons and labels: View Admin Alerts, View Pending Workflows, Manage My Team, View My Profile, View Org Chart, View Favorite Reports, View Report Center, View My Learning, View Company Documents, Activate Mobile App, View Opportunity Marketplace, View Reminders, and View Favorites.

**Approvals:** A section with a red border containing two approval cards. The first card is for 'E-Signature' with a completion date of 'Sep 13, 2024' and status 'COURSE\_PASS'. The second card is for 'Internal Training' with a type of 'Online Item'. Both cards have green checkmark and red X icons at the bottom.

**Type:** New

**Lifecycle:** General Availability

**Enablement:** Automatic

The screenshot shows the 'Requests for Me' section of the SAP Learning Home page. It contains four approval cards. The first two are 'Task Observation Request' cards, one with a '34 days overdue' warning and another with a '1 days overdue' warning. The third is an 'External Training' card for 'MyCourse1' with a price of 30.0. The fourth is another 'Task Observation Request' card. Each card has a 'Resume Observation' or 'Open Observation' button. A red box highlights the approval options (green checkmark, red X, and 'Approve with Comments') for the 'External Training' card.

The level of impact is Low.



# ILX – Permission for Creating Custom Content

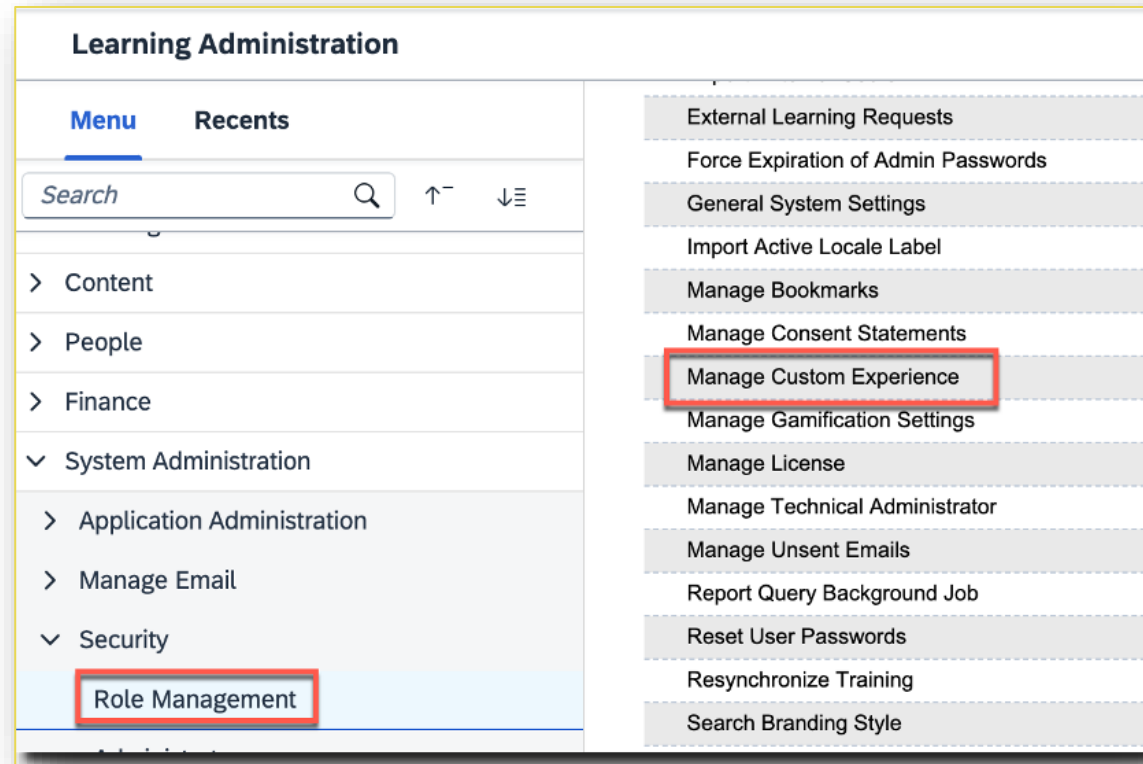
To create and manage custom content, such as banners, custom cards, and custom pages, in the Learning Administration tool, you need the new permission, **Manage Custom Experience**.

*If the Edit System Configuration permission is already enabled for a role, the Manage Custom Experience permission is automatically enabled. No additional action is required.*

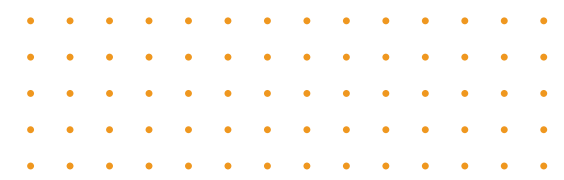
**Type:** New

**Lifecycle:** General Availability

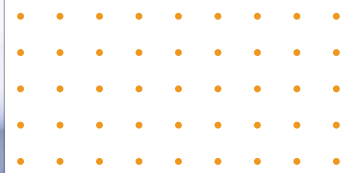
**Enablement:** Automatic



The level of impact is Medium.



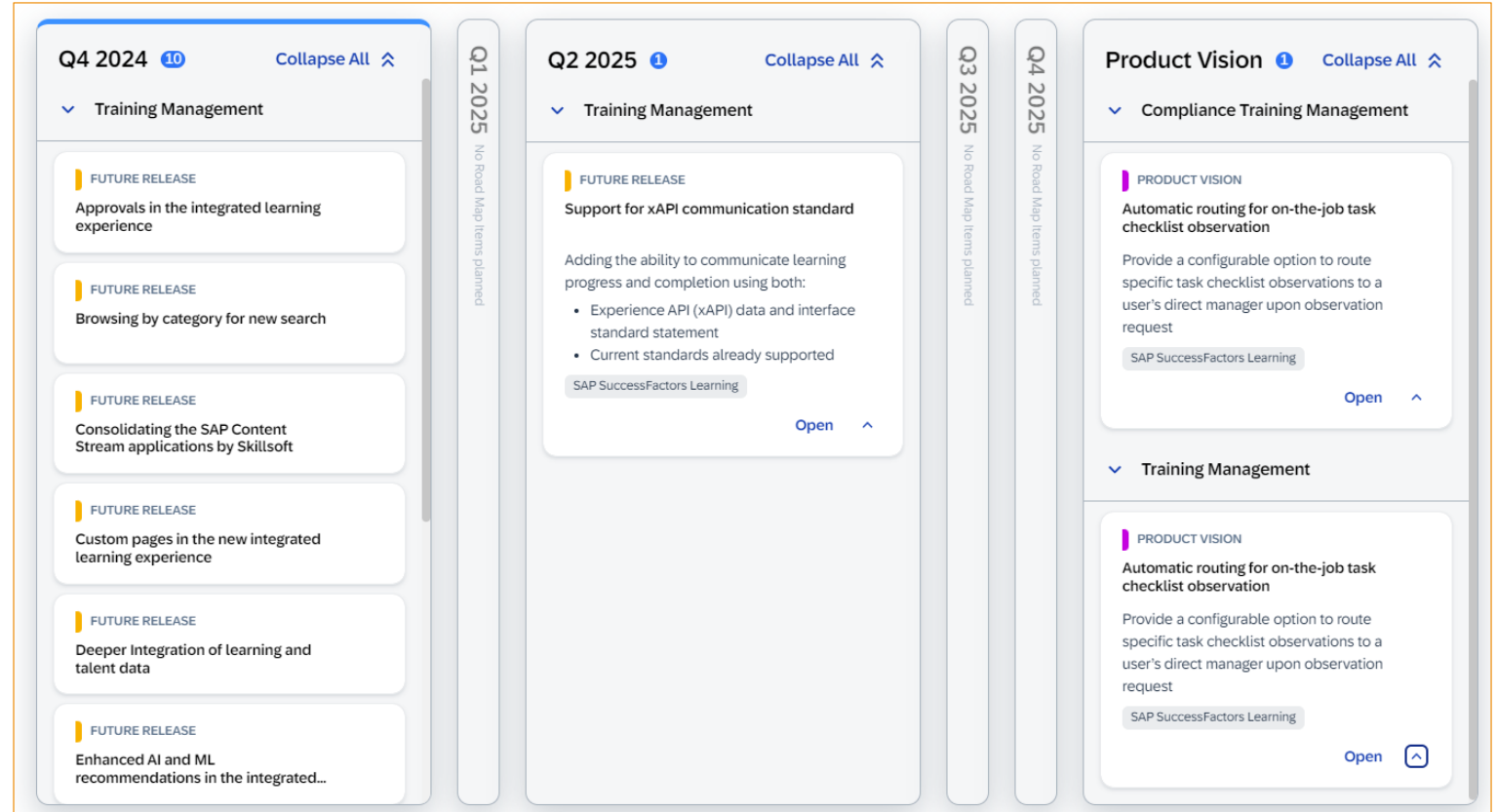
# Product Road Map



# Product Road Map

“Support for xAPI” is scheduled for 1H 2025

In release presentation of 2H 2024, it was told that “Optional Surveys” will also come in 1H 2025 release.



# 2H 2024 Release – Known issues

- 3531315 - New Learning Experience Displays in Launch Proxy Window\_SAP SuccessFactors Learning 2411  
<https://me.sap.com/notes/3531315/E>
- 3531284 - 'Search Results' redirection is not working in Learning Administration after 2411 Release  
<https://me.sap.com/notes/3531284/E>
- 3529029 - Referenced custom columns display the same options in all columns  
<https://me.sap.com/notes/3529029>
- 3530665 - Error importing custom report after 2411 preview release  
<https://me.sap.com/notes/3530665/E>
- 3530303 - Failure of LMS Instance Refresh from Production to Preview Post-2411 Release  
<https://me.sap.com/notes/3530303/E>
- 3528385 - Content Objects detail page alignment issue  
<https://me.sap.com/notes/3528385/E>
- 3528396 - Breadcrumb not working for legacy entity pages  
<https://me.sap.com/notes/3528396/E>
- 3518873 - Banner image changes as the window size reduces  
<https://me.sap.com/notes/3518873/E>
- 3531796 - Error 'HOME\_ADMIN\_CUSTOM\_CARD\_MSG\_FILE\_FAIL\_UPLOAD\_ERROR' when uploading image for custom card in SAP SuccessFactors Learning  
<https://me.sap.com/notes/3531796/E>
- 3469658 - User Learning History French Translation  
<https://me.sap.com/notes/3469658/E>
- 3531877 - 2H 2024 : Can not View or Edit Holiday profiles in SAP SuccessFactors Learning  
<https://me.sap.com/notes/3531877/E>
- 3531841 - Learning Administration Page Alignment Issue  
<https://me.sap.com/notes/3531841/E>
- 3531199 - Within the Training Planner: My Org screen, the Reviewed checkbox is missing  
<https://me.sap.com/notes/3531199/E>
- 3530303 - Failure of LMS Instance Refresh from Production to Preview Post-2411 Release  
<https://me.sap.com/notes/3530303/E>
- 3530673 - Team View is not available in New Learning Homepage  
<https://me.sap.com/notes/3530673/E>

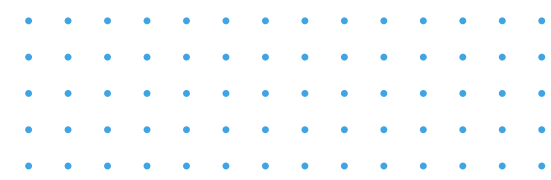


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# Xtra Bonus Information

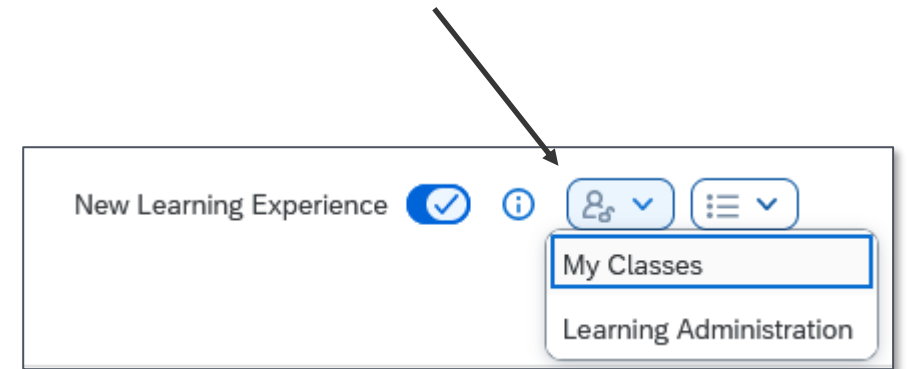
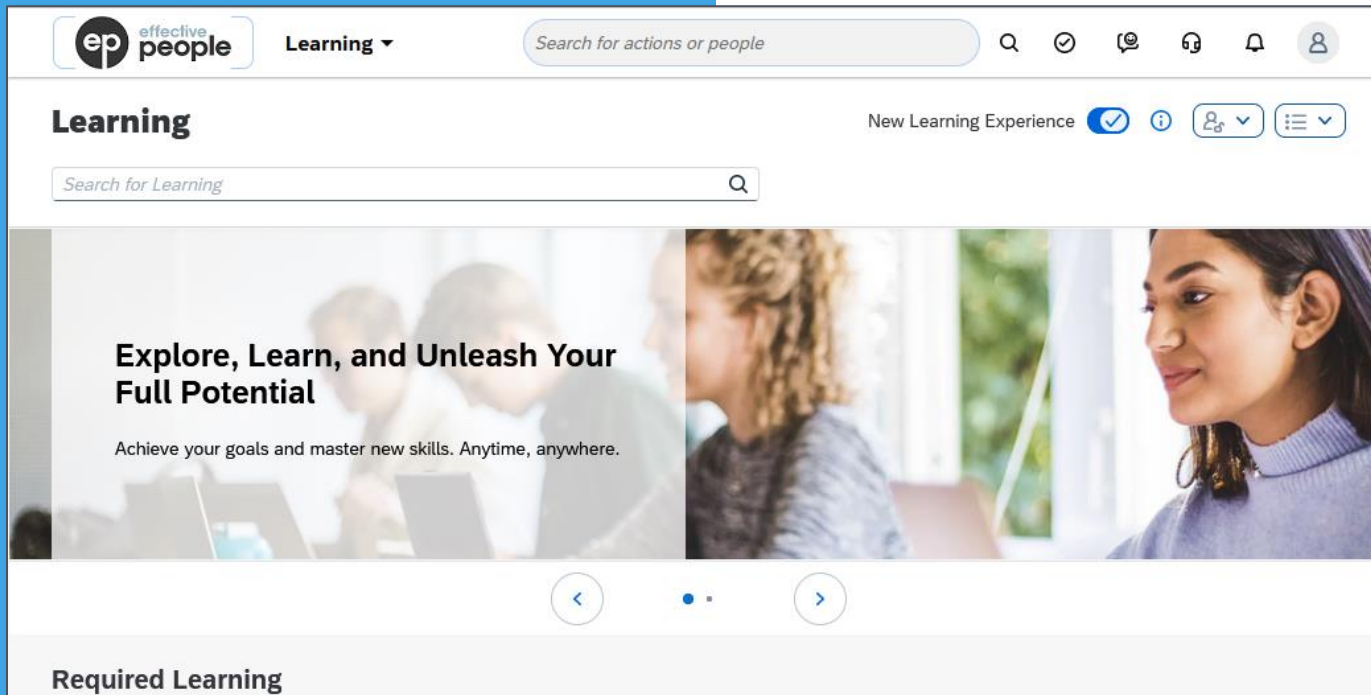


# Understanding the Learning Home Page

## Dashboards menu

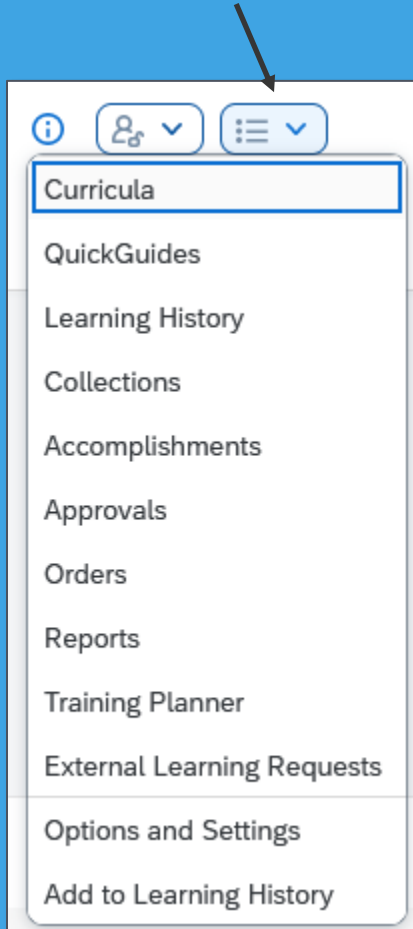
 (Dashboards menu): This menu provides access to the following legacy Learning pages, based on role:

- **My Team** (managers)
- **My Classes** (instructors)
- **Learning Administration** (administrators)



## Understanding the Learning Home Page

### Activities Menu

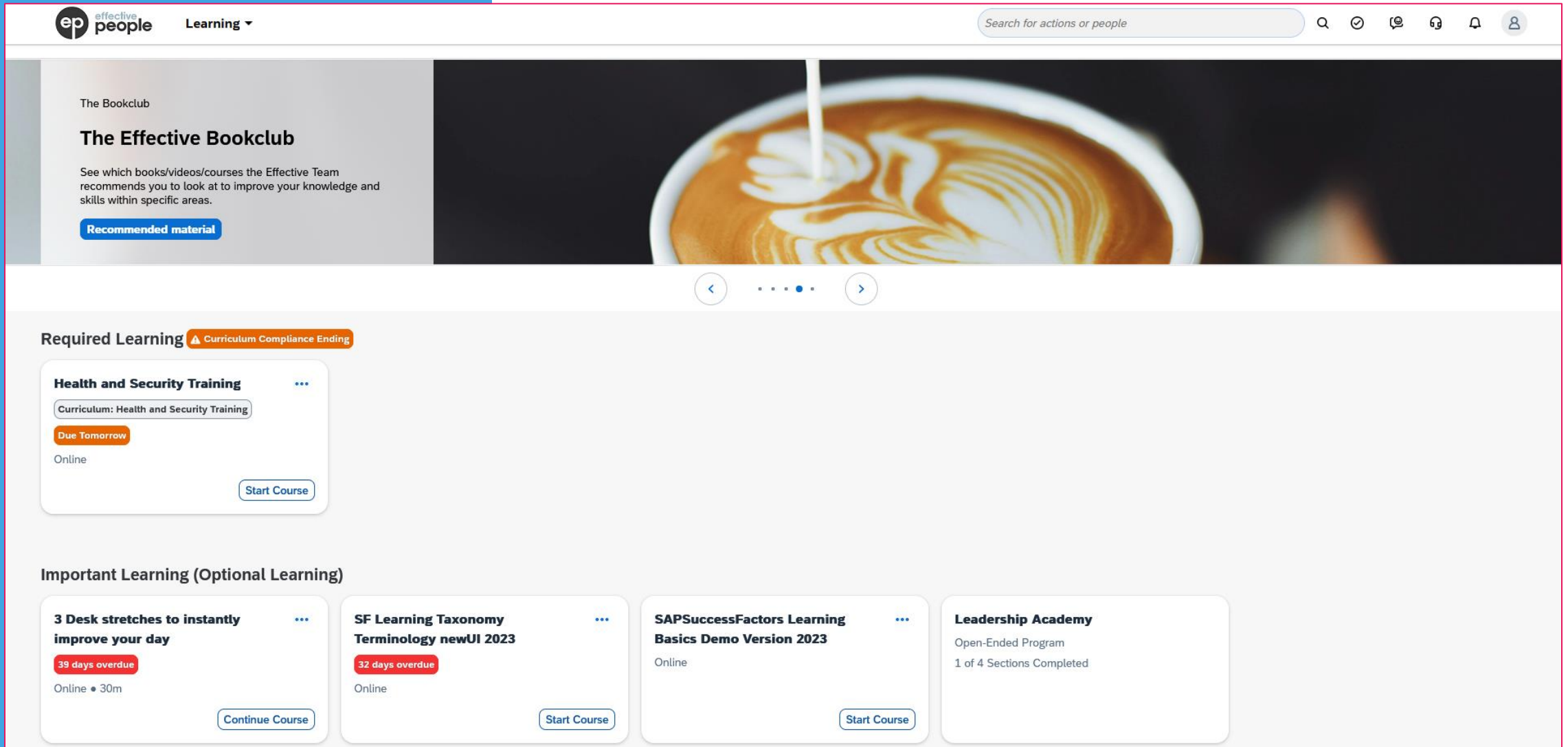


☰ (**Activities menu**): This menu provides access to the following legacy links, based on permissions:

- Curricula (displayed as Curriculum Status on legacy page)
- QuickGuides (displayed as My QuickGuides on legacy page)
- Learning History (displayed as Completed Work on legacy page)
- Collections
- Accomplishments
- Approvals
- Orders (displayed as My Orders on legacy page)
- Reports
- Training Planner
- External Learning Requests
- Custom Pages (Links for up to 5 pages, displayed as tabs on legacy page)
- Easy Links (Up to 10 links)
- Options and Settings
- Add to Learning History



# Understanding the Learning Home Page



The screenshot displays the 'effective people' Learning Home Page. At the top left is the logo and a 'Learning' dropdown menu. A search bar on the top right contains the text 'Search for actions or people' and includes icons for search, refresh, chat, help, notifications, and user profile. Below the header is a large banner image of a latte with a milk pour. On the left side of the banner, there is a section for 'The Effective Bookclub' with a 'Recommended material' button. Below the banner are navigation arrows. The main content area is divided into two sections: 'Required Learning' with a 'Curriculum Compliance Ending' warning, featuring a 'Health and Security Training' card with a 'Start Course' button; and 'Important Learning (Optional Learning)' featuring four cards: '3 Desk stretches to instantly improve your day' (39 days overdue, Continue Course), 'SF Learning Taxonomy Terminology newUI 2023' (32 days overdue, Start Course), 'SAPSuccessFactors Learning Basics Demo Version 2023' (Start Course), and 'Leadership Academy' (Open-Ended Program, 1 of 4 Sections Completed).

## New Learning Experience

### Banners

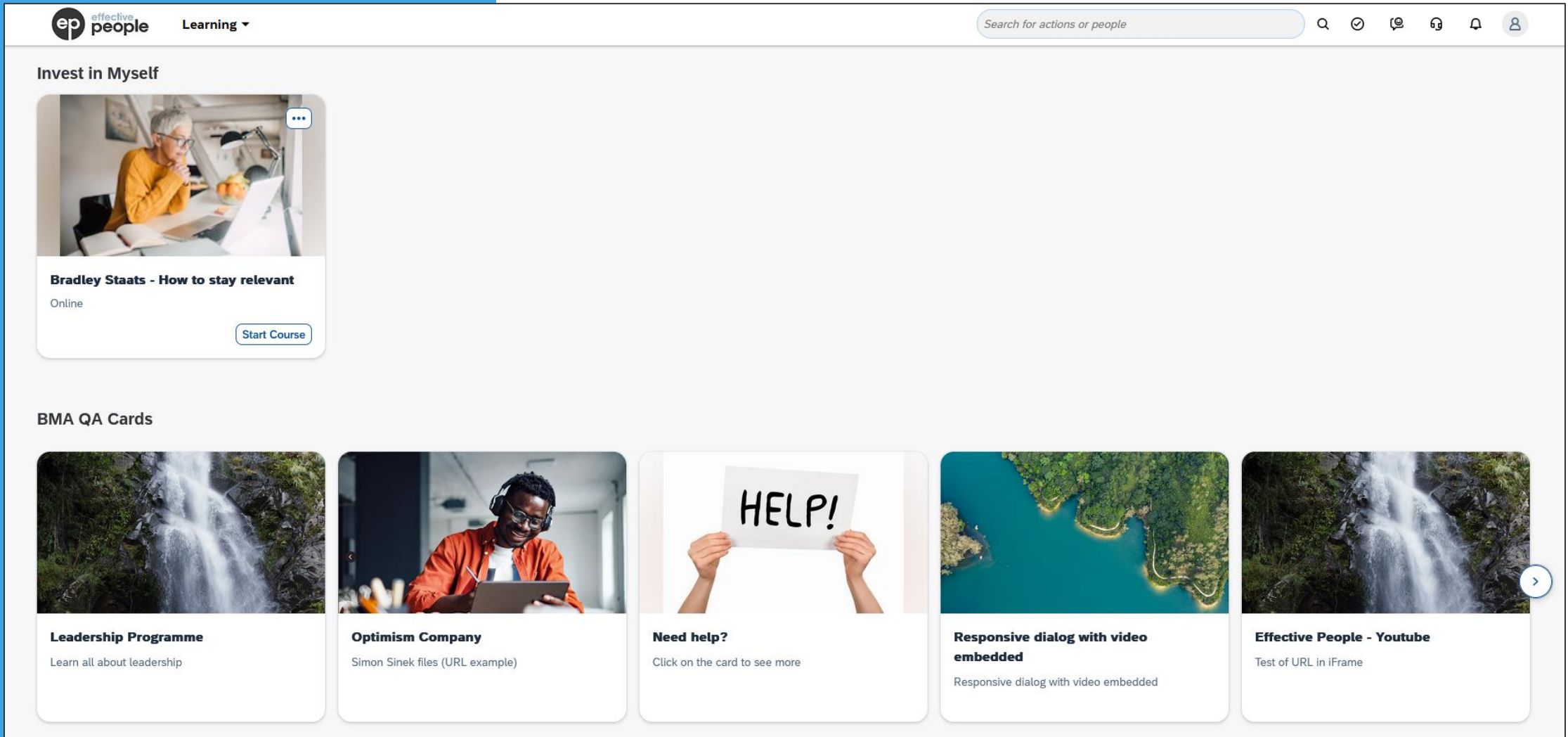
**Required Learning:** This section shows assigned required training (assigned by others) prioritized by due date by default. The user can quickly see at a glance items that are overdue, due soon, and upcoming. Items are sorted in the reverse chronological order of required date, which is the start date for a class, then by assignment date if there's no required date. Items with no associated date are listed last.

**Important Learning::** This section shows learning assignments assigned as non-required items by administrators and managers. See the following topic for complete information: [Important Learning on the New Learning Home Page](#)

**Curricula Compliance Indicator:** The compliance indicator for curricula displays at the top of the page. The status is inclusive of curricula requirements in both the **Required Learning** and **Invest in Myself** sections. Curricula compliance is tracked by the following statuses:

- Curriculum Compliance Expired
- Curriculum Compliance Ending (this means action is required in the next 30 days)
- Curriculum Compliance Current

# Understanding the Learning Home Page



The screenshot shows the Effective People Learning Home Page. At the top left is the 'ep effective people' logo and a 'Learning' dropdown menu. At the top right is a search bar with the placeholder text 'Search for actions or people' and several utility icons (search, refresh, share, help, notifications, user profile). Below the header is a section titled 'Invest in Myself' featuring a card for 'Bradley Staats - How to stay relevant' with an 'Online' status and a 'Start Course' button. Below this is a section titled 'BMA QA Cards' containing five cards: 'Leadership Programme' (Learn all about leadership), 'Optimism Company' (Simon Sinek files (URL example)), 'Need help?' (Click on the card to see more), 'Responsive dialog with video embedded' (Responsive dialog with video embedded), and 'Effective People - Youtube' (Test of URL in iFrame). A right-side navigation arrow is visible on the 'Effective People - Youtube' card.

**ep effective people** Learning ▾

Search for actions or people

### Invest in Myself

**Bradley Staats - How to stay relevant**  
Online  
[Start Course](#)


### BMA QA Cards

- Leadership Programme**  
Learn all about leadership
- Optimism Company**  
Simon Sinek files (URL example)
- Need help?**  
Click on the card to see more
- Responsive dialog with video embedded**  
Responsive dialog with video embedded
- Effective People - Youtube**  
Test of URL in iFrame

# Understanding the Learning Home Page

## New Learning Experience


**Latest Bookmarks**



**3 Desk stretches to instantly improve your...**

Online • 30 minutes

**Suggested for Me**



**Introduction to SF Learning Management System**

Instructor-Led • 1 hour

★ ★ ★ ★ ★ (0)

Learning team recommends

**Requests for Me:** This section shows any observation requests that the user needs to address.

**Invest in Myself:** This section shows learning that may have already started, or may be approved and ready for the learner to start. Previously self-assigned learning also appears here. Any item that has a due date in the next 30 days appear first. After that, items appear in the order of your last interaction with them.

**Latest Bookmarks:** This section displays saved courses and other learning content flagged using the bookmark feature. It provides users an easy way to manage their learning interests in a single page, separated from courses they're already engaged in or have been assigned.

**Suggested for Me:** This section allows users to see person-suggested items. The recipient can bookmark the opportunity, indicate that they aren't interested, or click for more details.

**Enhanced search:** See the following topic for complete information on enhanced search: [Enhanced Search in SAP SuccessFactors Learning](#)

**Personalized Recommendations:** See the following topic for complete information on personalized learning recommendations: [Personalized Recommendations on the New Learning Home Page](#)

## Block Calendar I

**Important Learning (Optional Learning)**

**3 Desk stretches to instantly improve your day**  
40 days overdue  
Online • 30m  
[Continue Course](#)

**SF Learning Taxonomy Technology newUI 2023**  
33 days overdue  
Online  
[Start Course](#)

*Note: A red arrow points to the 'Block Calendar' button in the dropdown menu of the second course card.*

**Block Calendar**

Let's block some time on your calendar for:

**3 Desk stretches to instantly improve your day**  
40 days overdue  
Online • 30m

Select date: \*

Select start time: \*

Select end time: \*

[Download](#) [Cancel](#)

# Understanding the Learning Home Page

## Block Calendar II

**Block Calendar**

Let's block some time on your calendar for:

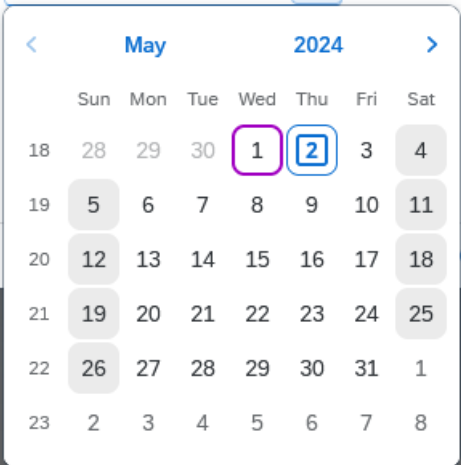
**3 Desk stretches to instantly improve your day**

**40 days overdue**

Online • 30m

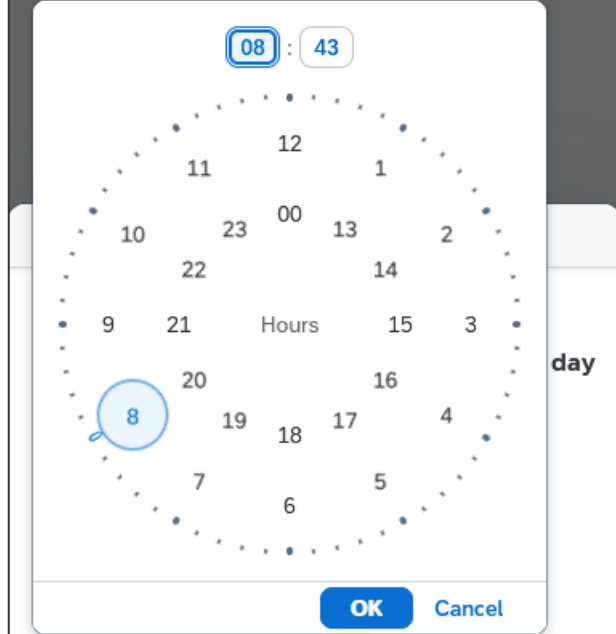
Select date: \*

2/May/2024



A calendar for May 2024. The date 2 is highlighted with a blue circle. A 'Cancel' button is visible to the right of the calendar.

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
18	28	29	30	1	2	3	4
19	5	6	7	8	9	10	11
20	12	13	14	15	16	17	18
21	19	20	21	22	23	24	25
22	26	27	28	29	30	31	1
23	2	3	4	5	6	7	8



A time picker interface showing the time 08:43. The hour is 08 and the minute is 43. The word 'Hours' is visible. There are 'OK' and 'Cancel' buttons.

HH:mm

Select end time: \*

HH:mm

Download Cancel

# Understanding the Learning Home Page

## Block Calendar III

**Block Calendar**

Let's block some time on your calendar for:

**3 Desk stretches to instantly improve your day**

**40 days overdue**

Online • 30m

Select date: \*

2/May/2024

Select start time: \*

08:00

Select end time: \*

09:00

**Download** **Cancel**

3 Desk stretches to instantly improve your day - Appointment

File Appointment Scheduling Assistant Insert Format Text Review Help Tell me what you want to do

Delete Calendar Forward Skype Meeting Teams Meeting Send to OneNote Invite Attendees Show As: Busy Reminder: None Recurrence Categorize High Importance Low Importance Dictate Immersive Reader Voice Immersive

This appointment conflicts with another one on your calendar.

Save & Close

Title: 3 Desk stretches to instantly improve your day

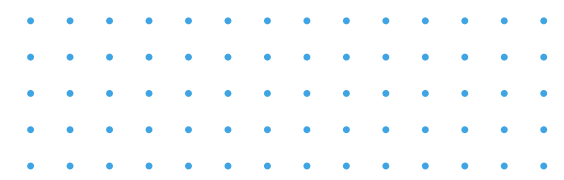
Start time: Thu 02/05/2024 08:00 All day Time zones

End time: Thu 02/05/2024 09:00 Make Recurring

Location

Due Date: 23/Mar/2024

Go to the course: [https://effectivep-stage.lms.hr.cloud.sap/learning/user/deeplink\\_redirect.jsp?linkid=ITEM\\_DETAILS\\_FOR\\_SAME\\_REVISION\\_OF\\_ITEM&componentID=COURSE%2d2&componentTypeID=ONLINE&revisionDate=1687248420000&seqNumber=3&fromSF=Y&hideItemDetailsBackLink=Y](https://effectivep-stage.lms.hr.cloud.sap/learning/user/deeplink_redirect.jsp?linkid=ITEM_DETAILS_FOR_SAME_REVISION_OF_ITEM&componentID=COURSE%2d2&componentTypeID=ONLINE&revisionDate=1687248420000&seqNumber=3&fromSF=Y&hideItemDetailsBackLink=Y)



# Email Domain Validation and Reporting





## Email Domain Validation and Reporting

You can now enable **Domain Keys Identified Mail (DKIM)** validation in SuccessFactors Learning. To use this feature, you must have a **verified email domain** in SuccessFactors platform, and your Learning instance **must be sealed** to a platform instance.

You can now enable email domain validation for Learning in:  
*"Learning Administration > System Administration > Configuration > Global Application Settings > Mail"*.

Once enabled, administrators will receive the following warning on any page where you can configure an email address used as a "from" address: "<email address> contains a domain NOT verified in:  
*"Admin Center > Manage Email Notifications > Manage Domains"*.

Therefore, when Learning sends notifications using this address, the "From" address will be overwritten with the default address:  
*"system@successfactors.com" or "system@successfactors.eu"*.

Whenever the "from" address is replaced by the system default, the application will use the "Reply-to" address that is configured in:  
*"Learning Administration > System Administration > Configuration > Global Application Settings > Mail"* along with the original sender's email address.

# Manage Domains

## Admin Center

Admin Center / Manage Email Notifications

### Manage Email Notifications

Preferences Manage Domains

Enable Single Sender

From Name: \*  
Mithr

From Email: \*  
system @ successfactors.com

Enable Single Recipient ⓘ

Single Recipient Name: \*  
[Empty]

Single Recipient Email: \*  
[Empty]

Header Name for TO Recipients: ⓘ  
[Empty]

Header Name for CC/BCC Recipients: ⓘ  
[Empty]

Forward Options:

Forward all emails

Only forward emails addressed to the following domains  
[Empty]

**Add Domain**

Domain: \* example.com

Sent Notification Email To: Use comma to separate ema...

Add Close

### Manage Domains

Domains	Status	Notificatio
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## Learning > Mail configuration

You can now enable email domain validation for Learning in:

*“Learning Administration > System Administration > Configuration > Global Application Settings > Mail”.*

### Email Domain Validation

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Enforce notification sender's email domain verification against verified domains in Admin Center > Manage Email Notifications > Manage Domains.

Enable Email Domain Validation:

[View Job Details](#)

Apply Changes

Reset

# Job details

## Background Jobs

> Search > Edit Summary

Job Title: Initialize Email Sender Domains

Description: Fetches the email domain related configurations from BizX and loads to LMS DB

### Summary

### Edit the Background Job

Reschedule

Reset

Delete

This job has not yet been run, so you can reschedule the job with a different start date and time or email settings by changing the information below and clicking Reschedule.

\* = Required Fields

Submit Date: 14/Oct/2024 05:21 Europe/Copenhagen

Owner: AUTO-SCHEDULER

Status: Disabled

- Run this job immediately, if allowable.
- Schedule this job to be executed on: [View Available Time Frames](#)

Date:   
(d/MMM/yyyy)

Time:   
(HH:mm)

Time Zone: Central European Time (Europe/Copenhagen) ▼

Job Description: Fetches the email domain related configurations from BizX and loads to LMS DB

Notify via email upon completion

Contact Email Address:

Reschedule

Reset

Delete



# Thank You.

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