

SAP SuccessFactors

Onboarding

2H 2024 Release Briefing

By Harsha Vernekar



Harsha Vernekar

Manager and Lead SuccessFactors Consultant SuccessFactors Experience: Since 2013

Harsha is the SME for SAP SuccessFactors Onboarding at Effective People. She is highly experienced consultant with 10+ years of experience with SAP SuccessFactors.

The focus for Harsha in the last 6 years has been Recruiting and Onboarding. She holds professional certifications in *Recruiting* (both RCM and RMK) and *Onboarding (both 1.0 and 2.0)*. Additionally, she is certified in *Employee Central* and *Performance & Goals Management*.



Agenda

SAP SuccessFactors Onboarding

- Most Important Topics
- Deep Dive Topic
- Product Road Map







Most Important Topics

Primary and Secondary New Hire Tasks for Process Variant Manager

Administrators can now associate standard and custom tasks with the updated Primary New Hire Tasks step and the Secondary New Hire Tasks step.

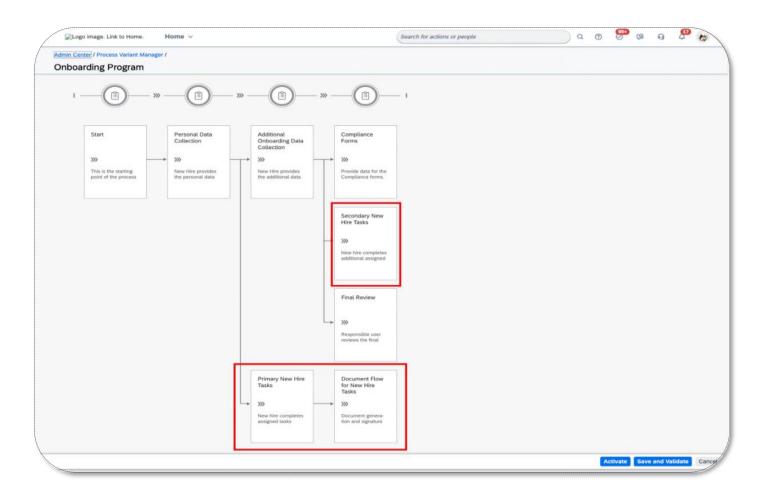
Benefits:

- Separate New Hire Tasks into two separate "Blocks", which can now be setup and coordinated as individual Steps in the Process Variant Manager – Trigger your tasks alongside or after specific events during Onboarding.
- Blocks can include both Standard and Custom Tasks for a deeper customized Onboarding experience for both New Hires and Hiring Manager.
- Can also connect Blocks to a
 Document Flow block Custom
 Tasks and more can now attach to
 a Document / e-Signature step.

Type: New

Lifecycle: General Availability

Enablement: Customer



Access to Past Onboarding Checklists

Employees can now view all their Onboarding information and documents, created after 1H 2024, by selecting *Your Onboarding Checklis*t from the All Actions menu on the latest People Profile page.

Benefits:

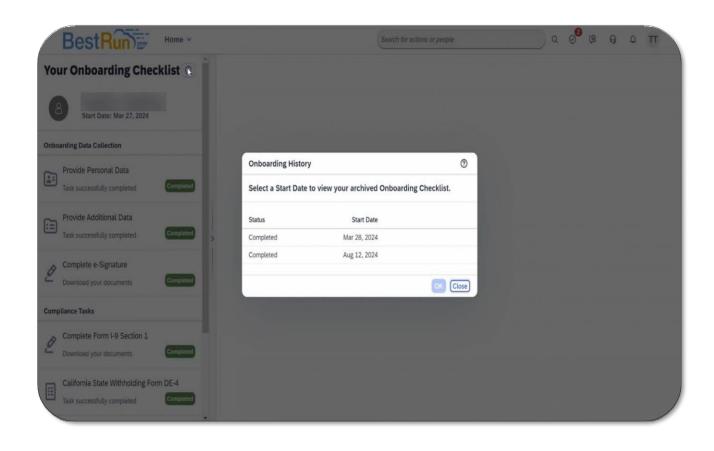
- Users who have had past Onboarding Checklists may now access and see their historical Checklists.
- The types of Onboarding information and documents in the Onboarding.

Checklist include:

- Compliance forms such as the U.S. Form I-9 and Everify.
- Information and attachments provided in the Personal Data Collection and Custom Data Collection steps.
- Documents generated by custom tasks.

Type: New

Lifecycle: General Availability





Al-Assisted Writing

AI-Assisted writing is available in Onboarding. This includes Content Translation and Text Analyzer features.

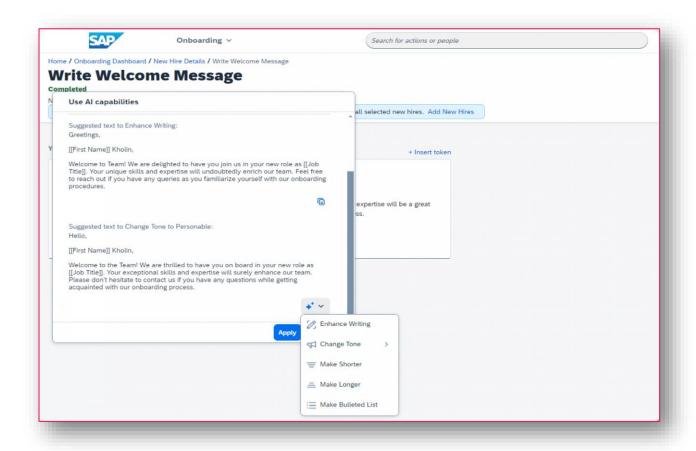
Benefits:

- Modify the tone of your initial messages to New Hires, or make it shorter or longer, or into a bulleted list. Translate it into their local language!
- These areas of New Hire Activities now have this functionality:
 - Welcome message
 - Farewell message
 - Buddy messages
 - 30, 60, and 90-day Goals

Type: New

Lifecycle: General Availability

Enablement:Contact Customer
Engagement Executive or Account Manager



Offboarding Process Flow Now Available in Process Variant Manager

You can now edit, copy, and delete the offboarding process flow in the Process Variant Manager.

Benefits:

- You can add a new process variant with the following tasks for the offboarding process:
 - Review Employee

Information

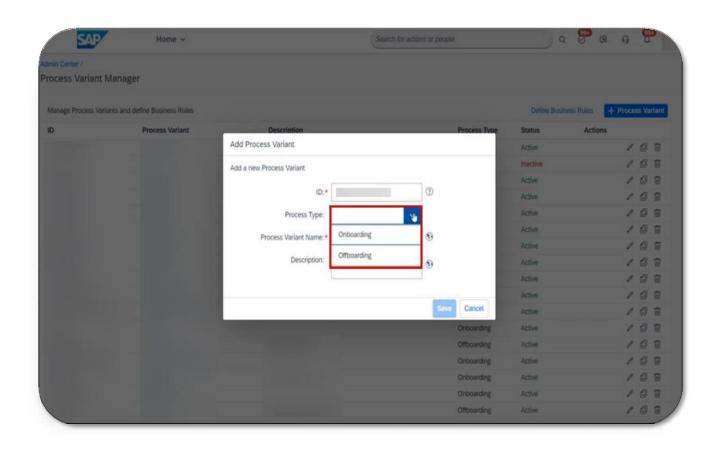
Review Offboarding

Information

- Offboarding Tasks
- Document Flow
- Apply the functions of Process Variant customization to Offboarding.

Type: New

Lifecycle: General Availability





Termination Date and Manager Changes Recorded in Offboarding

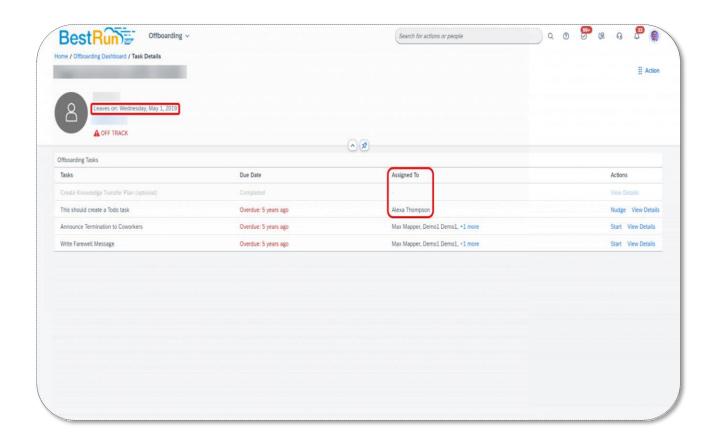
Changes made to an employee's Termination Date or Supervisor fields in SAP SuccessFactors Employee Central is automatically reflected in Offboarding, while the offboarding process is already active in the system.

Benefits:

- Managers and offboarding participants can now view the updated values in the Offboarding Dashboard and the following related tasks, even if the offboarding process is already initiated:
 - Manager Data Review
 - Employee Data Review
 - Offboarding Activities
 - Offboarding Custom Tasks
- Similarly, once the modified Supervisor value is available in offboarding, applicable to-do cards are reassigned to the new manager while tasks assigned to the earlier manager become inactive.

Type: Changed

Lifecycle: General Availability





Search Onboarding new hire

When new Profile is enabled Onboarding External Users are available in the Global Header search.

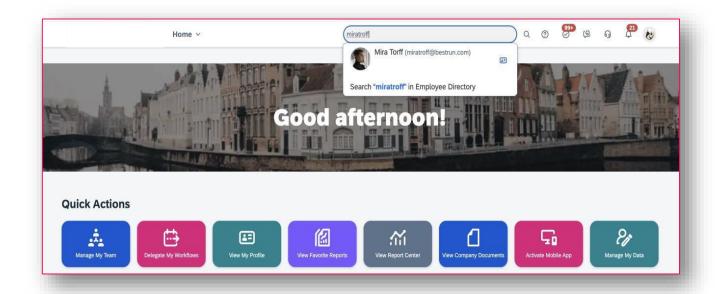
Benefits:

- You can search Onboarding new Hires as soon as their process is created when New People Profile is enabled.
- You no longer need to complete the Manage Pending Hire step to see the external user in the people search result.

Type: New

Lifecycle: General Availability

Enablement: Customer

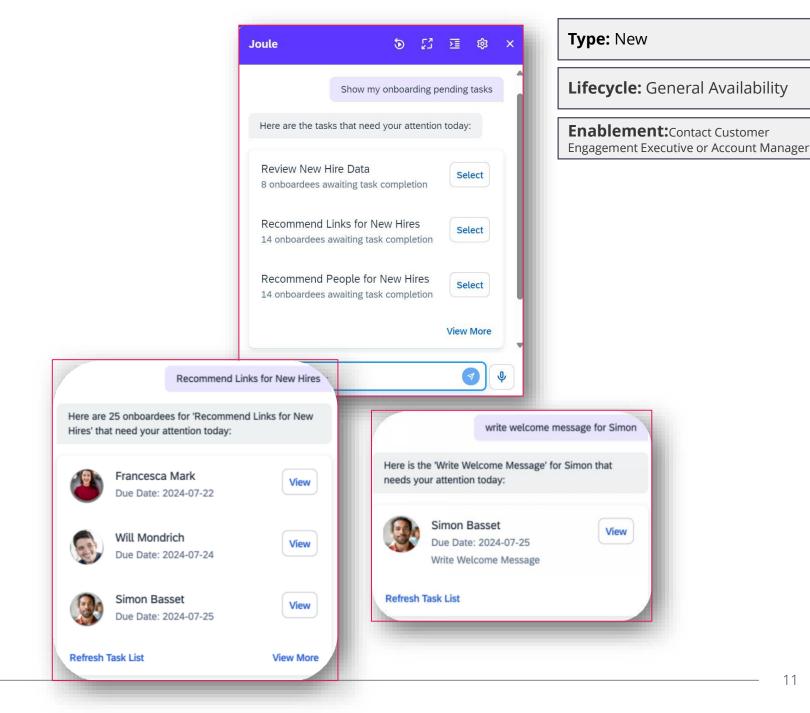


Onboarding Support For SAP Joule

Users can now engage in more natural and conversational interactions with Joule, the generative AI copilot, and accomplish more daily tasks.

Benefits:

- Streamlines onboarding process by assisting HR managers with tasks, improving engagement.
- Provides quick access to necessary information.
- Users can engage in fluid, conversational interactions, easily switching between topics and tasks.

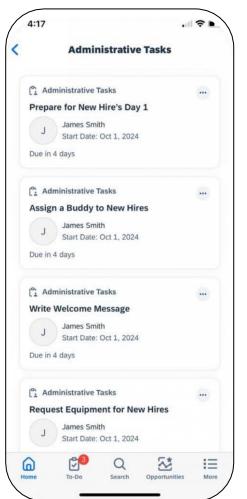


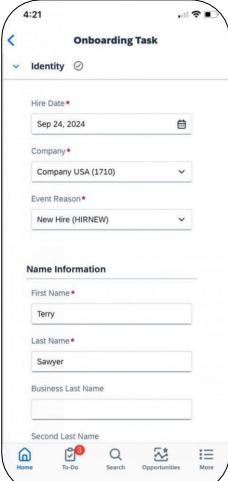
Hiring Manager Experience for Onboarding in iOS and Android Mobile Apps

- View and complete all hiring manager and HR tasks for timely progress of the new hires onboarding journey.
- Onboardees do not have access to mobile app.

Benefits:

- Comprehensively covers hiring manager tasks
 - Administrative Tasks (incl. custom tasks)
 - New Hire Data Review Tasks
 - Compliance Tasks





Type: New

Lifecycle: General Availability

New Compliance forms for USA, Canada and India Localization

USA Compliance

- California WTPA
- New York LS58 WTPA
- Voluntary Self-Identification of Veteran Status (VEVRAA)
- Illinois' IL-W-4 Spanish form

Canada Compliance

Canada – TD1-IN

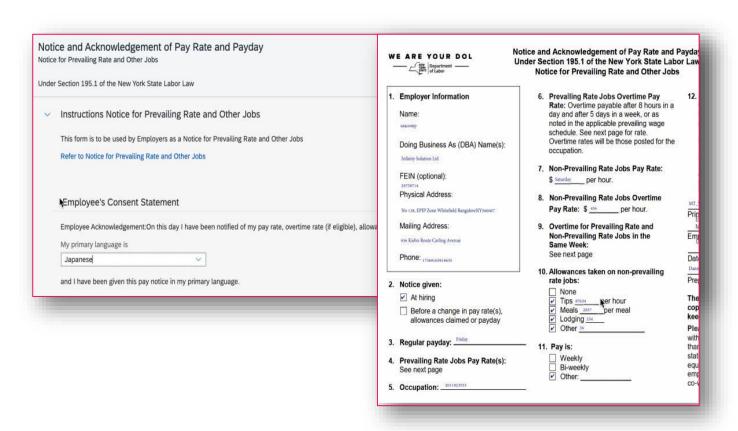
India Compliance

- Form 11 (Employees' Provident Fund Organisation)
- Form 26(6) Joint Declaration of EPF Scheme

Type: New

Lifecycle: General Availability

Enablement: Customer



Concurrent Employment

The module now supports onboarding for employees with multiple concurrent employment contracts.

New hires with future-dated employment contracts can complete all onboarding tasks.

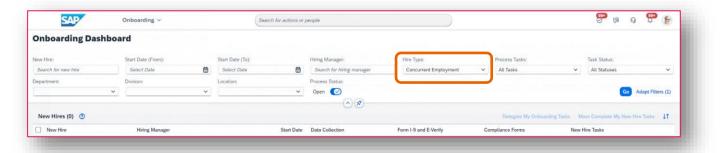
Benefits:

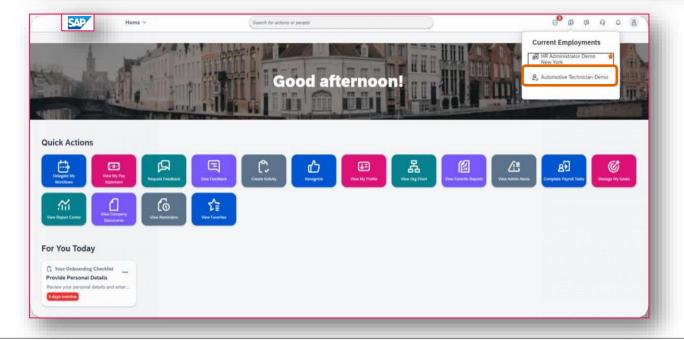
- Ability to initiate the onboarding process to support globa assignment and concurrent employment.
- Gather the right data at the right time.
- Facilitate a smooth transition for all participants.

Type: New

Lifecycle: General Availability

Enablement: Customer





Enhancements to Internal Hires Onboarding Process

Provides additional functionalitie like workflow, cross-entity rule, and position updates for the internal hire onboarding process initiated from SAP SuccessFactors Recruiting.

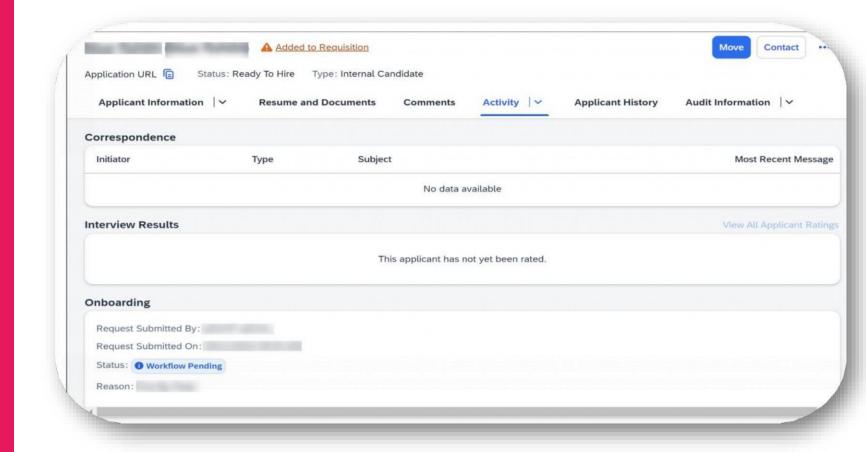
Benefits:

- HR can manage changes to internal hires Job information and compensation information using workflow to approve. Recruiter can monitor Workflow status in New Applicant Management Experience.
- Ability to execute cross entity rules so that when one entity is changed, the system updates a related entity.
- Position updates including position to job info sync, matrix job relationship population, and To Be Hired flag update
- Also allows triggering of internal hire onboarding process via Rule function instead of Transfer event.

Type: Update

Lifecycle: General Availability

Enablement: Customer



Replacement of Onboarding 1.0 with Onboarding

- 2H 2025: On November 6, 2025, Onboarding 1.0 reaches end of maintenance, updates, and bug fixes will no longer occur.
- 1H 2026: Onboarding 1.0 functionality stops working after June 6, 2026.
 - Organizations currently using Onboarding 1.0 should plan for reimplementation to the new Onboarding solution before this date to retain Onboarding functionality.

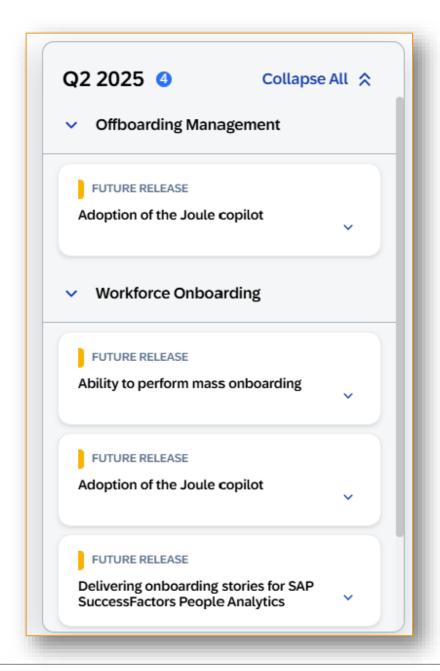


Product Road Map

Product Road Map

Link to Roadmap:

https://roadmaps.sap.com/board ?PRODUCT=6783820010080000624 2&range=CURRENT-LAST#Q4%202024





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