

SAP SuccessFactors

Time Management

2H 2024 Release Briefing

By Isabella Vanrell Piccioni



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Isabella has specialized knowledge within Employee Central and Time Off.



Agenda

SAP SuccessFactors Time Management

- Most Important Topics
- Other Release Features
- Deep Dive Topic
- Product Road Map





Most Important Topics

My Calendar UI as Employee Self-Service

- There is now a monthly calendar UI that employees can use to get an overview of their planned working times, including temporary changes and holidays.
- Before this enhancement, it was not possible for employees to get a monthly overview of their planned working times in a single calendar view.

The level of impact is Medium. This enhancement makes it so that employees can get an overview of their working times easily.

Configuration Requirements

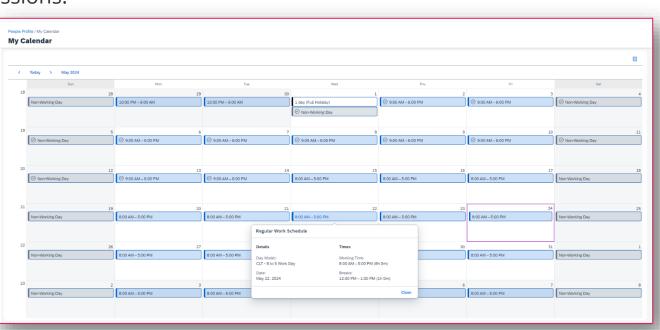
You've enabled the View My Calendar quick card under Manage Home Page.

Role-Based Permission PrerequisitesYou have the **Access My Calendar UI** in Self-Service permission under Time Management User Permissions.

You have the **View Planned Working Time** permission under Time Management User Permissions.

Lifecycle: General Availability

Enablement: Customer
configured





Changes to the Earliest Possible Recalculation Date

Type: Changed

Lifecycle: General Availability

Enablement: Automatically on

- The earliest possible recalculation date is now regularly updated by the system and can never be more than 84 months, that is, 7 years into the past.
- There are two different ways of automatically updating the earliest recalculation date. You define this by using the new **Recalculation Period Type** field on the **Time Management Configuration** object. This new mandatory field has the following possible values:
 - <u>Constant Period</u>: Keeps the recalculation date constantly at a certain number of months in the past, for example, the past 24 months. In this case, the recalculation date is updated daily.
 - <u>Increasing Period</u>: Keeps the recalculation date a fixed date, for example, the start date of the current financial year, and is updated only after a defined number of months.

The level of impact is High. This change is to prevent performance issues and provide a more flexible and automated setting of the earliest possible recalculation date.

Temporary Holiday Calendar

You can now make temporary changes to an employee's holiday calendar based on the business requirements and replicate this information to an SAP payroll system.

The level of impact is Low. There are regulatory requirements that mandate consideration of public holidays in an employee's current work location. This enhancement make this possible.

The Temporary Time Information object has a new field Category that allows you to select either a work schedule or a holiday calendar.

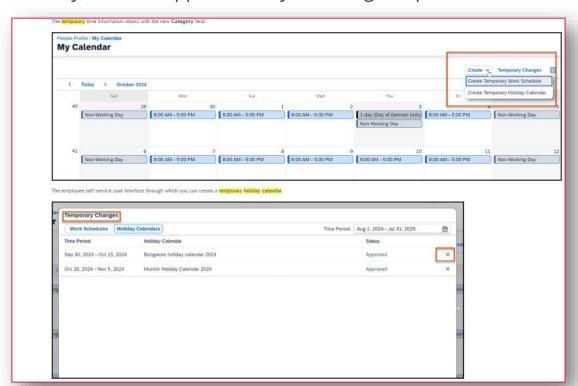
Employees can now make temporary changes to their holiday calendar based on the business needs. For example, you're an employee traveling from your office in Berlin to your office in Bangalore for 20 days. During this period, you can create a temporary holiday calendar such that the local holidays of Bangalore if any, become applicable to you during this period.

Type: New

Lifecycle: General Availability

Enablement: Customer

configured



Create Temporary Work Schedule Employee Self-Service UI

Employees can now adjust their work hours or days for a specified period, typically due to personal circumstances, family obligations, health issues, or for other reasons.

The level of impact is High. The feature is designed to offer flexibility within the workplace, enabling employees to maintain their work-life balance without compromising productivity.

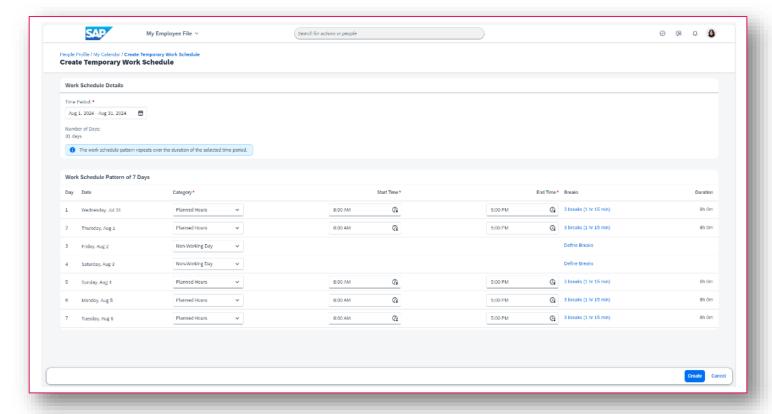
This enhancement is to allow easy changes to the planned shifts of employees using an intuitive user interface designed for employee self-service usage. For example, employees want to change the working time for Fridays from full working day to half working day or want to make Fridays non-working days.

Lifecycle: General Availability

Type: New

Enablement: Automatically on

Employees can now make this change for themselves. The temporary changes are sent to managers for approval if a workflow is configured.





Time Sheet Approval Center (1/2)

Time Sheet Approval Center provides a single comprehensive overview for managers to view important contextual information and perform mass approval of their employees' time sheet requests, in an easy and efficient manner.

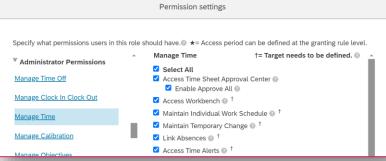
The level of impact is High.

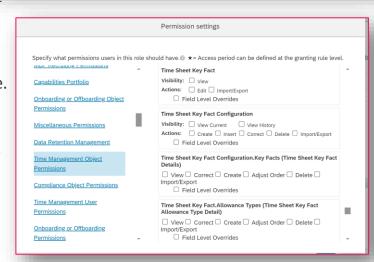
Using the Time Sheet Approval Center page, a manager or an approver can perform the following actions:

- Select multiple time sheets and send them for approval with a single operation.
- Approve all the time sheets submitted by their employees with a single operation using the Approve All button.
- Take a decision to approve or decline a single time sheet.
- When an employee is blocked from submitting the time sheet due to a pending single attendance record approval request, action can be taken directly from this page to approve the request and unblock the employee.
- Navigate to the Time Sheet user interface or Time
 Workbench of the employee to get further information.
- Review alerts or amendments that are associated with time sheets. Take the necessary action by navigating to either the Time Sheet or the Time Admin Workbench.
- To use this function additional Permissions and Key Fact Configuration is needed.

Type: New

Lifecycle: General Availability





Time Sheet Approval Center (2/2)

Configuration
 Requirements: Have a
 license for SAP
 SuccessFactors Time
 Tracking.

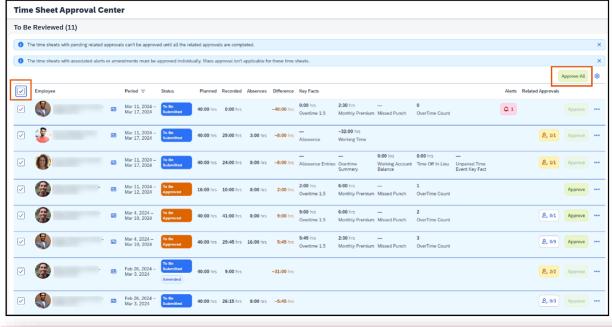
The level of impact is High.

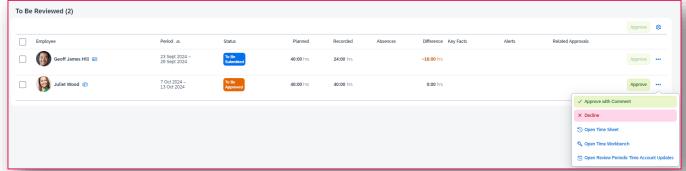
The Approve button at the top-right corner becomes 'Approve All' only if you have the required permissions and you select the check box on the top-left corner to select all the time sheets.

You can perform approval of individual time sheets by clicking Approve on the row for the relevant time sheet.

Type: New

Lifecycle: General Availability

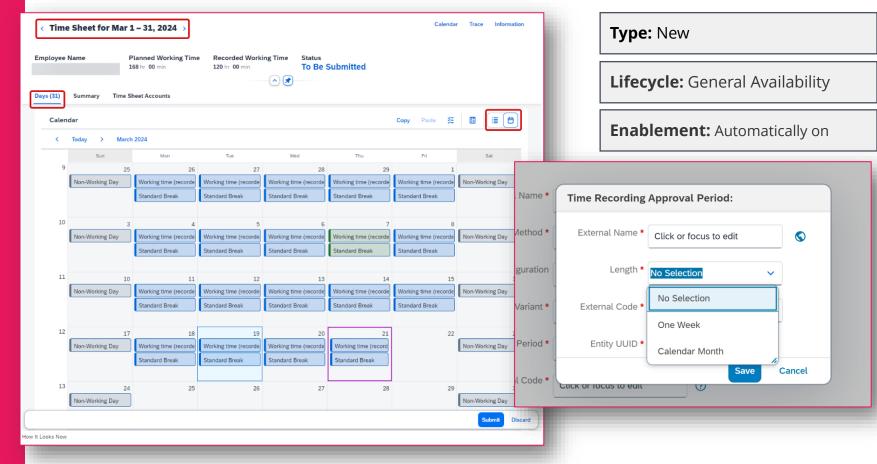




Monthly Time Sheets

- It's now possible to create Time sheet with Monthly approval period.
- The default view for such monthly time sheets is the new calendar view.
 However, you can switch between the calendar and the list view.
- General availability

The level of impact is High.



Now all Time Tracking customers can use this feature without having to contact Product Support. This view shows all relevant time entries (absences, working types, on-calls, and even allowances) in a calendar month, including the employee's full pay period.

Additional features enabled:

- You can filter for working times, on-call times, allowances, or absences. In the calendar view, the number of items in a calendar day is limited to either 2 or 3 items. As a result, many items are hidden. The filter helps you to fill in your time sheet completely. Holidays and non-working days are not affected by this filter.
- All days of the currently selected time sheet have a white background.
- You can now use the copy feature to copy entire weeks in your time sheet.



Business Rules in Time Valuation

- It's now possible to use Business Rules in Time Valuation.
- This brings different level of flexibility in configuration.
- Two main scenarios
 - Decision by business rule
 - Calculation by business rule

The level of impact is High.

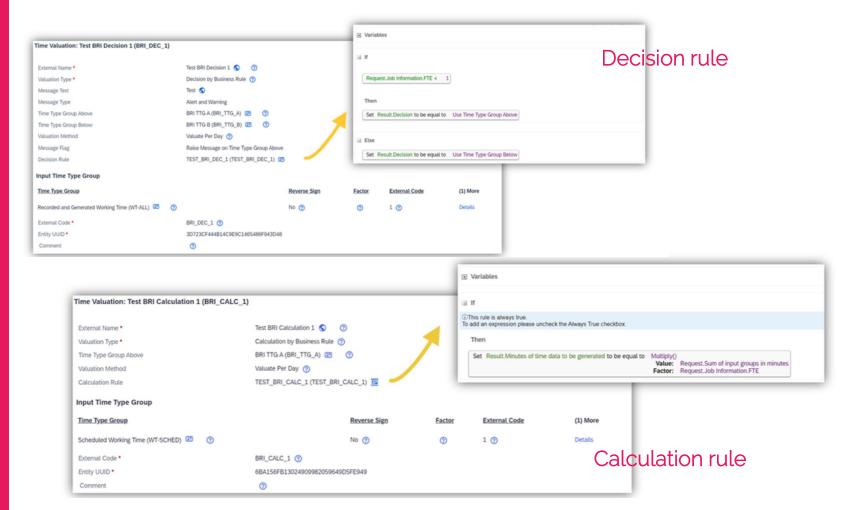
You can add a decision business rule and a calculation business rule to a time valuation.

This helps to simplify your configuration and reduces the amount of time recording profiles if you for example have some valuation rules different for part time employees and full time employees.

Type: New

Lifecycle: General Availability

Enablement: Customer configured



Visualization of alerts and errors in time sheet on the respective day

- Validations are now displayed right next to the row for the message it relates to.
- "Old" message is still available below – displayed and then hidden.

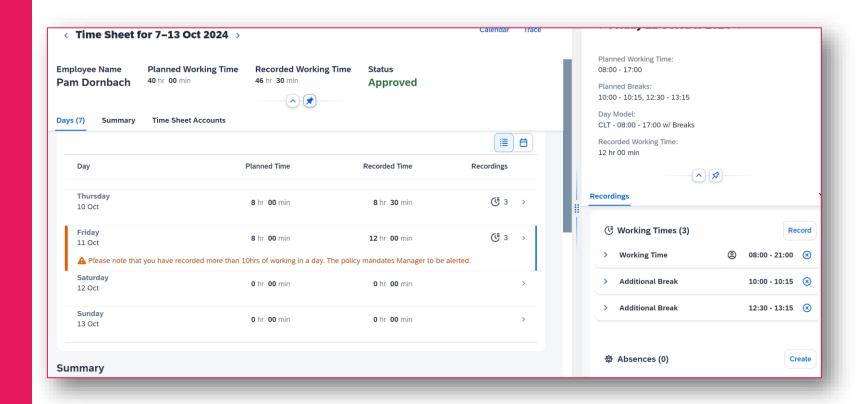
The level of impact is Medium.

Time sheet alerts and errors are up to now only shown in a little pop-up in the footer bar, so employees did not see on which exact day the alert or error has been created for.

Now you see the alerts and errors directly on day level in the weekly list overview of the time sheet. Employees see now on a glance on which day alerts or errors do exist and they can directly navigate to this day via clicking on the message.

Type: New

Lifecycle: General Availability





Other Release Features

Sync Upcoming Time Off to Microsoft Teams Calendar

With the integration of SAP SuccessFactors and Microsoft 365, two new quick actions, Sync Absences to Calendar and Sync Holidays to Calendar, are available for users in Microsoft Teams.

The level of impact is Medium. This feature provides an easy way to view upcoming time off and streamlines the process of managing schedules in everyday business social scenarios.

- These quick actions allow users to view details about their upcoming time off for the next 12 months and sync the events to the Microsoft Teams calendar. Users can trigger these actions using any of the following ways:
 - Choose the corresponding entries from the quick action list or send commands.
 - Select the corresponding buttons in the Quick Actions section on the Home tab.
 - Send plain-text requests if the Al-Assisted Microsoft Teams App Chat feature is properly configured.

Configuration Requirements

- You've enabled the SAP SuccessFactors app for Microsoft Teams.
- You've installed the latest SAP SuccessFactors app for users.
- You have an Employee Central license.
- Time Off is enabled and properly configured.

Type: New

Lifecycle: General Availability

Enablement: Customer

configured



Access Time Forms Using Deep Link

Type: Changed

Lifecycle: General Availability

Enablement: Customer

configured

• You can now use the deep links /sf/timeForms#/essScreen and /sf/timeForms to access the Time Forms Employee Self-Service page and the Time Forms Admin Workbench page.

The level of impact is Low. This enhancement improves usability by providing an easier and quicker way to access the Time Forms Employee Self-Service page and the Time Forms Admin Workbench page.

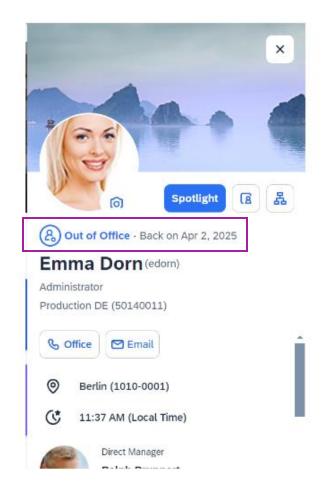


Enhancements to Out of Office Indicator on the Latest People Profile and Org Chart

The enhancements are as follows:

- In both the latest People Profile and the org chart, out-of-office information is now supported for leaves of absence (LOAs) in Time Off for Leave of Absence Only instances.
- In the latest People Profile, "Back on" information is now also determined for LOAs in both Time Off and Time Off for Leave of Absence Only. This doesn't apply to the latest org chart because that doesn't generally show "Back on" information.

The level of impact is low. Enhancements to the out-of-office indicator in the latest People Profile.



Type: New

Lifecycle: General Availability

Enablement: Customer

configured

Deprecation of Accrual Posting Method "Classic"

Type: Changed

Lifecycle: Deprecated

Enablement: Automatically on

Deprecation Details

This change was made because No Recalculation Postings has these advantages over the Classic accrual recalculation posting method:

- Less data volume, especially for daily accruals.
- There are no longer any issues if you have duplicate accruals. If you use the No Recalculation Postings method, duplicate accrual postings are cleaned up automatically.
- If the accrual posting method is changed during recalculation, the date change is considered as well. The Classic method only considers quantity changes.

The Accrual Recalculation Posting Method Classic will be removed from the Time Account Type with the 1H 2025 release and all Time Account Types will be migrated to No Recalculation Postings.

The level of impact is Low. The Accrual Recalculation Posting Method Classic will reach the End of Development in May 2025 and will reach the End of Maintenance and be Deleted in December 2025.

Planned Working Time Reporting Configuration and Reporting of Future Data

This enhancements to the Time Management Configuration object is to provide you with the flexibility of generating planned working time data for custom duration not only in the past but also in the future.

The level of impact is low. This enhancement is to give you the flexibility to generate planned working time data for custom periods in the past and in the future.

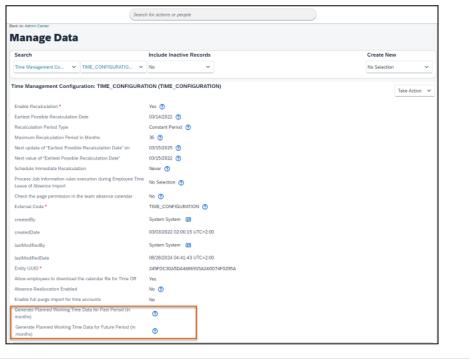
The Time Management Configuration object, has two new fields, **Generate Planned Working Time Data for Past Period (in months)** and **Generate Planned Working Time Data for Future Period (in months)**.

These fields allow you to generate planned working time data in the past for up to 12 months and in the future for a period of up to three months respectively.

These configuration periods are effective from the current date and this period will move subsequently to the next day as each day passes by or in other words it is a rolling period. Type: New

Lifecycle: General Availability

Enablement: Customer configured



Deprecation of Time Type Configuration for Short-Term Disability USA

Type: Changed

Lifecycle: Deprecated

Enablement: Automatically on

Deprecation Details

SAP is replacing the old time type configuration for short-term disability USA with the new configuration based on an absence pay scheme and absence pay policy.

Instead of creating one time type for each absence pay policy, you can now associate a time type with an absence pay scheme, and then assign both to the absence pay policy. This absence pay policy is then assigned to the relevant employee in the Job Information. The new process reduces the effort of creating one time type for each absence pay policy.

The level of impact is Low. The time type configuration for short-term disability USA will reach end of maintenance on May 1, 2024 and will also be deleted on December 1, 2024.



Short-Term Disability USA - No Limit for Number of Linked Absences

Type: Changed

Lifecycle: General Availability

Enablement: Customer

configured

 When linking absences for short-term disability USA, there is no longer a restriction of ten absences for each group. You can now link more than ten absences.

Configuration Requirements

 You must be using SAP SuccessFactors Employee Central Time Off. You must also have configured an absence pay policy and absence pay scheme and assigned them to the Job Information of the relevant employees.

The level of impact is Low. This restriction allows more flexibility with the number of linked absences for short-term disability USA.



More Notification Cards Available in Microsoft Teams

With the integration of SAP SuccessFactors and Microsoft 365, more notification cards are available to remind users of their HR tasks in Microsoft Teams.

The level of impact is Low. These cards offer users prompt notifications of tasks they need to complete in the SAP SuccessFactors system in everyday business social scenarios.

In Teams, the SAP SuccessFactors app now can send following cards by respecting the same rules from Home Page to prompt users to complete relevant tasks:

Time Management:

- Time Account Payout (initial approval): approve pending time account requests to cash out the leave balance of the employee.
- Time Account Purchase (initial approval): approve pending time account requests, providing the employee with additional leave in exchange for a portion of their compensation.

Time Tracking:

- Time Event: approve requested time events, such as clock-in, clock-out, and break.
- Time Recording: approve pending attendance requests that require single record approval.

Type: New

Lifecycle: General Availability

Enablement: Customer

configured



Time Management Field Help Moved to Help Portal

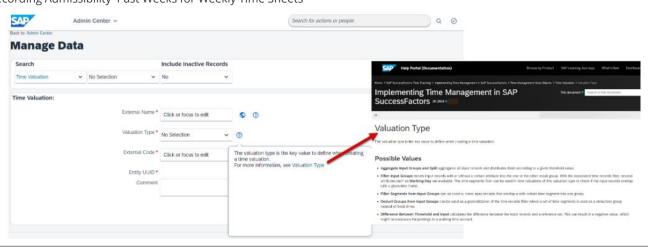
SAP has moved long strings of field help from Time Management objects to SAP Help Portal for a better experience. We link to the SAP Help Portal help from the field help.

The level of impact is Low. This was done to improve the information experience of our administrators.

The **SAP Help Portal** is a more permanent, logical place for detailed examples and explanations. In the SAP Help Portal, administrators can read the help in context of the overall task, view graphics, and follow links to related information.

To preserve the connection between the fields below and the SAP Help Portal, their field help includes a link to an SAP Help Portal page that can assist administrators with the Time Management object.

Time Valuation Valuation Method
Time Valuation Valuation Type
Time Valuation Time Type Group Above
Time Valuation Time Type Group Below
Time Recording Profile Time Recording Calendar
Time Recording Profile Prevent Generation of Breaks
Time Recording Calendar Processing User
Absence Counting Configuration Absence Counting Rule
Absence Counting Configuration Holidays Selection
Absence Counting Configuration Planned Working Time Selection
Absence Counting Configuration Weekdays Selection
Employee Time Sheet Stored in Time Recording
Time Recording Admissibility Past Weeks for Weekly Time Sheets





Lifecycle: General Availability

Time Statement

 It is now possible to generate Time
 Statements using templates based on Time Management data stored in the system.

Configuration Requirements

- Time Tracking is enabled and set up in the system.
- Document Generation is enabled and set up in the system.
- The new Time Statement Configuration object is configured in the system.

The level of impact is Medium.

Time Statement



Start End Recorded Absence Break Planned Overtime

Employee Name	Stanley Smith	Remaining Vacation	2
Employee Id	US0005	Daily Working Hours	8
Manager Name	Jordan Robinson	Weekly Working Hours	40
Department	Human Resources USA Demo	Overtime Indicator	Payout
Cost Center	HR Services(US)	Period	06/10/2024-06/30/2024

Day Overview

CW	Day	Date	Description	Time	End Time	Recorded Hours	Hours	Break Hours	Planned Hours	Hours
24	Mon	06/10/2024	Working Time	08:00	17:00	09:00	-		8:00	
24	Mon	06/10/2024	Scheduled Break	12:00	13:00	-	-	01:00	-	
24	Tue	06/11/2024	Working Time	08:00	19:00	11:00	-		8:00	4.0
24	Tue	06/11/2024	Scheduled Break	12:00	13:00	-	-	01:00	-	
24	Tue	06/11/2024	On-Call Duty (On-Site Service)	22:00	23:30	01:30	-			-
24	Wed	06/12/2024	Working Time	12:00	18:00	06:00	-	-	8:00	-
24	Thu	06/13/2024	Working Time	08:00	17:00	09:00			8:00	1.0
24	Thu	06/13/2024	Scheduled Break	12:00	12:30	-	-	00:30	-	
24	Fri	06/14/2024	Working Time	08:00	19:00	11:00	-	-	8:00	6.0
24	Fri	06/14/2024	On-Call Duty (On-Site Service)	22:00	23:30	01:30				-
24	Sat	06/15/2024	NON_WORKING_DAY	-	-	-	-	-	0:00	-
			Weekly Total for 06/09/2024 - 06/15/2024			49:00	00:00		40:00	00:00
24	Sun	06/16/2024	Working Time	09:00	11:30	02:30			0:00	5.0
25	Sat	06/22/2024	NON_WORKING_DAY	-	-		-		0:00	
-		-	Weekly Total for 06/16/2024 - 06/22/2024	-		02:30	00:00		40:00	00:00
25	Sun	06/23/2024	NON_WORKING_DAY	-	-	-	-	-	0:00	-
26	Sat	06/29/2024	NON_WORKING_DAY	-	-		-		0:00	
			Weekly Total for 06/23/2024 - 06/29/2024			00:00	00:00		40:00	00:00
26	Sun	06/30/2024	NON_WORKING_DAY	-	-	-	-	-	0:00	-
-			Weekly Total for 06/29/2024 - 06/30/2024	-	-	00:00	00:00		00:00	00:00
	•		Total for 06/10/2024 - 06/30/2024	-	-	51:30	00:00		120:00	00:00

Type: New

Lifecycle: General Availability

Enablement: Customer configured

With the Time Statements employee self-service (ESS) scenario, an employee can perform the following tasks:

- Generate and preview the template
- Download and email the statements in PDF format

This enhancement is to support employees in viewing, sending, and generating Time Statements.
Statements contain details of their recorded times, absences, and time valuation results, such as overtime hours and premiums, for a selected week or month.

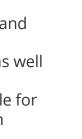
Conditional Custom Fields in Mobile Time Sheet and Custom Fields for Allowances in Mobile Time Sheet

 Conditional custom fields and custom fields for Allowances are now available in Mobile Timesheet.

The level of impact is Medium.

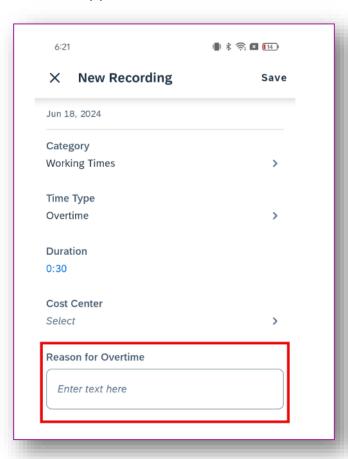
This change is more a "bug" fixing and making Web and mobile applications work the same way. It's possible now to have Allowances custom fields as well as conditional fields in Mobile Timesheet.

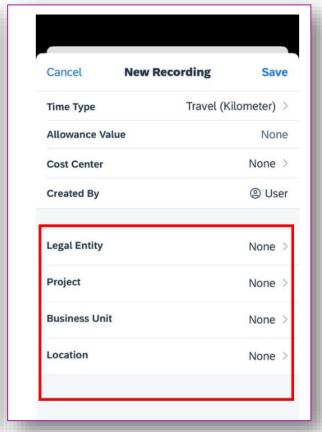
For example, you can have Cost Center field available for only certain Legal Entity and this will be respected in Mobile App.



Type: New

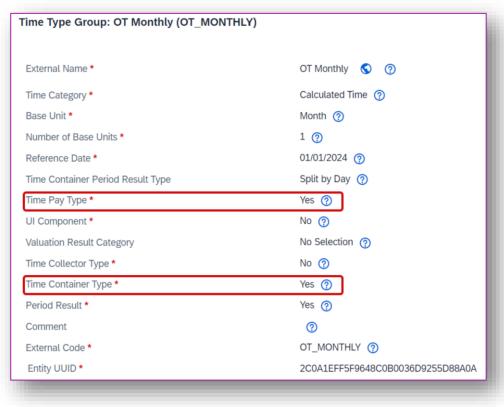
Lifecycle: General Availability







Weekly and Monthly Payroll Time Containers in a Monthly Time Sheet



Type: New

Lifecycle: General Availability

Enablement: Customer configured

For monthly time sheets, you can now create time type groups that are time container types and time pay types, that is, they generate payroll results. Previously, a time type group could only be a time container type or a time pay type. This example shows a monthly time container, but you can also create weekly time containers.

The new Time Container Period Result Type field is read-only and clarifies that previous flexible period calculations produced an aggregated value at the end of the period. This behavior differs from monthly and weekly payroll time containers, which generate daily payroll results.

The level of impact is Low.



Approved Values During Time Sheet Amendment on the Time Sheet UI

Previous time valuation results are now visible in Time Valuations results section.

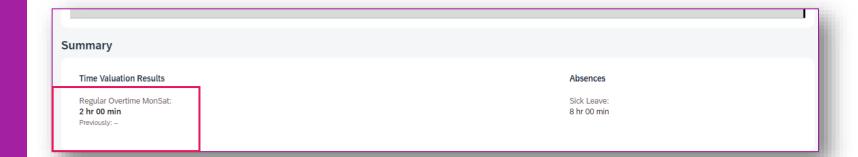
We can now show previous values of time valuation results, on call times, allowances and time account balances in the Summary and Time Sheet Account tabs on the Time Sheet UI from the already approved time sheet during time sheet amendment.

Users and approvers can compare the previous results with the current results and understand the pay-relevant consequences of changes made to an approved time sheet.

Type: New

Lifecycle: General Availability

Enablement: Customer configured



The level of impact is Low.



Valuation Period Results on the Time Sheet UI

The new Valuation Period
Results tab shows time
valuation results from flexible
periods on the Time Sheet UI.
You can see the name of the
time type group, the period of
the time valuation result, and
the aggregated result for the
time type group in that period.

The level of impact is Low.

You can now view time valuation results from flexible periods on the Time Sheet UI.

Flexible periods in time valuations allow you to process data from time valuations for a configurable period (1 to 12 months or 1, 2, or 4 weeks) based on daily time container results from that specific period. These calculated flexible period results are now shown on the new Valuation Period Results tab on the Time Sheet UI.

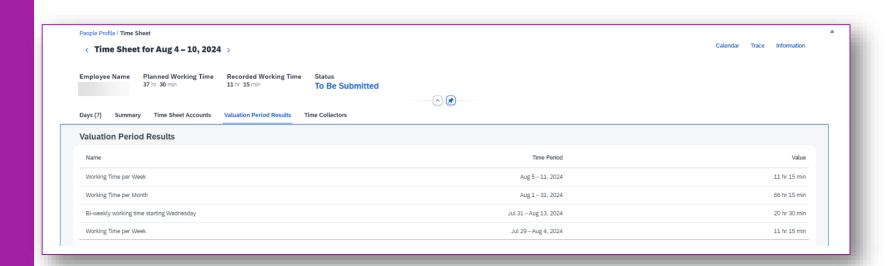
Configuration Requirements

- setting up flexible periods
- set UI Component,
- Time Container Type Period Result set to Yes in the relevant time type groups.

Type: New

Lifecycle: General Availability

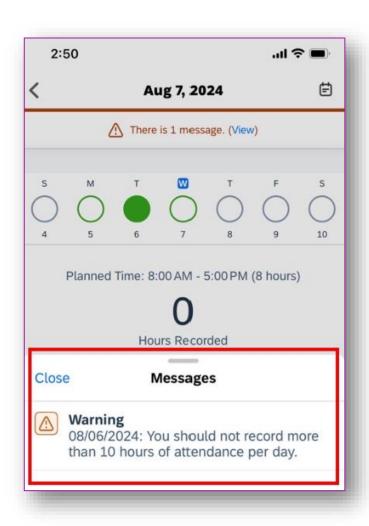
Enablement: Automatically on



Supporting Information and Warning Messages in Mobile Time Sheet

Warning messages are now displayed and available in mobile timesheet app.

The level of impact is Medium.



Type: New

Lifecycle: General Availability

Enablement: Automatically on

Warning messages are now supported in **Mobile Timesheet**.

Previously system was respecting validations and errors, but messages were not displayed – currently system behavior between Web and Mobile is much closer.



Split and Delimit for Temporary Changes of Work Schedule and Holiday Calendar

The split and delimit feature allows the creation of a temporary change in a time duration where another temporary change already exists, either fully or partially overlapping, while giving priority to the new temporary change and overwriting the existing one for the overlapping time period.

The level of impact is Medium.

You can choose whether split and delimit is to be applied for temporary time information.

If you choose Yes, the existing temporary time information is either split, and the new temporary time information is inserted in between, or the existing temporary time information is delimited such that no concurrence exists. If the time frame of the existing temporary time information falls within the range of the new temporary time information being inserted, then the existing temporary time information is inactivated.

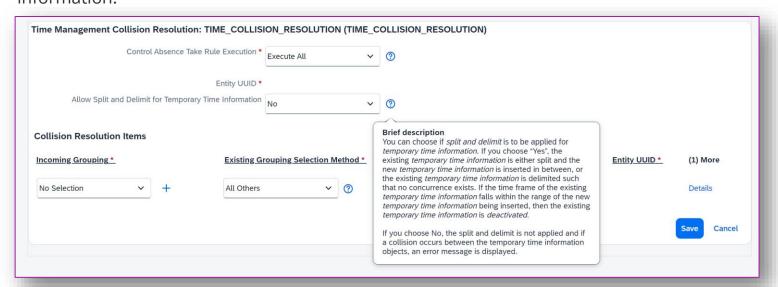
Workflows are supported with split and delimit. The split and delimit operation is only performed after the workflow status changes from pending to approved.

Partial overlaps are also not possible. You'll encounter an error asking you to first delete the already existing temporary time information.

Type: New

Lifecycle: General Availability

Enablement: Customer configured





Deep Dive Topic

Time Sheet Approval Center

Time Sheet Approval Center provides a single comprehensive overview for managers to view important contextual information and perform mass approval of their employees' time sheet requests, in an easy and efficient manner.

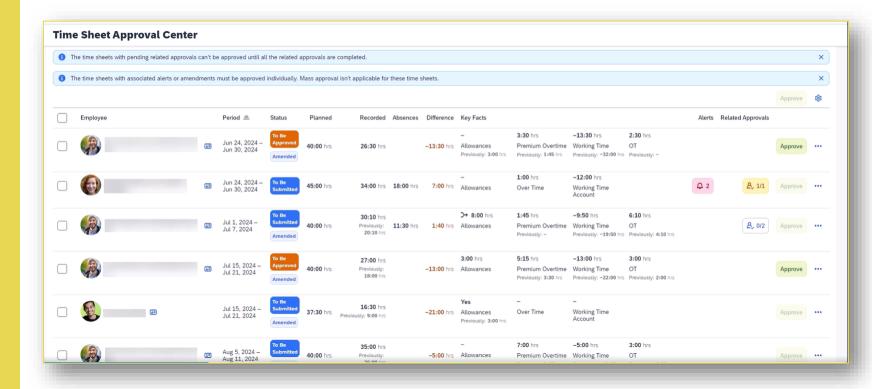
The level of impact is High.

Functionality from this release becomes available to all clients.

General overview on timesheets and easy "approve" all" platform with summary and key fact valuations configurable per each Time Recording Profile.

Type: New

Lifecycle: General Availability



Time Sheet Approval Center

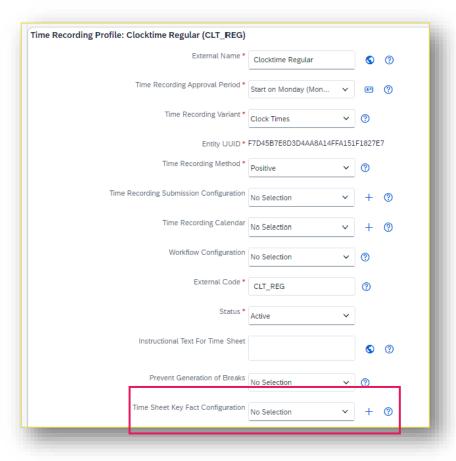
Time Sheet Approval Center provides a single comprehensive overview for managers to view important contextual information and perform mass approval of their employees' time sheet requests, in an easy and efficient manner.

The level of impact is High.

Key Facts available in dashboard are created via config Key Fact object assigned to Time Recording Profile.

It's possible to use:

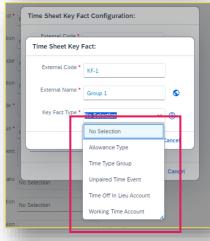
- Allowance Type
- Time Type Group
- Unpaired Time Events
- TOIL Account
- WTB Account





Lifecycle: General Availability





Time Sheet Approval Center

Time Sheet Approval Center provides a single comprehensive overview for managers to view important contextual information and perform mass approval of their employees' time sheet requests, in an easy and efficient manner.

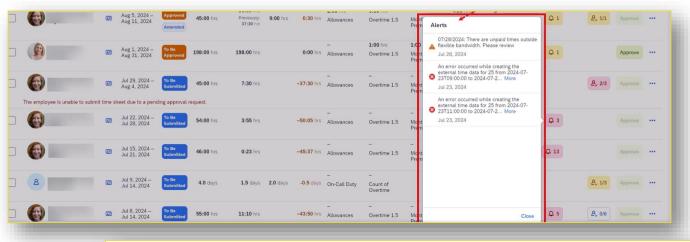
If you amend a time sheet that was already approved, you can now see the values which were recorded before the amendment was made along with the current value.

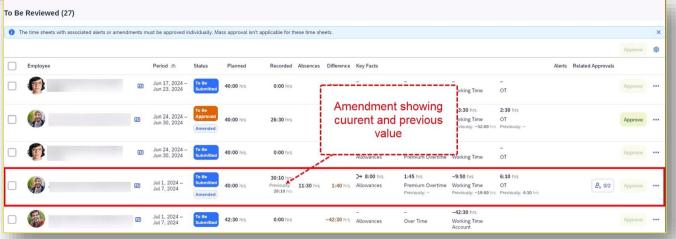
You can see the previous values for Record Working Time and also for Key Facts that include Time Type Group and Allowance

Type: New

Lifecycle: General Availability

Enablement: Automatically on





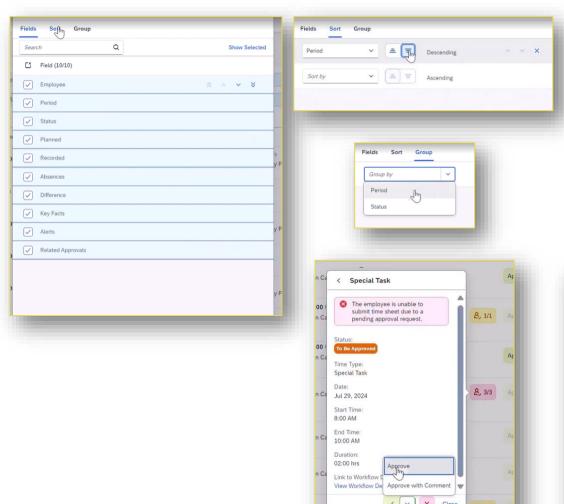
The level of impact is High.

Time Sheet Approval Center

Time Sheet Approval Center provides a single comprehensive overview for managers to view important contextual information and perform mass approval of their employees' time sheet requests, in an easy and efficient manner.

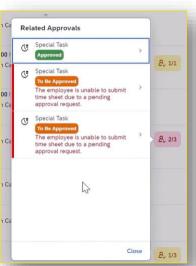
The level of impact is High.

Fields can be sorted or Grouped in a way to display necessary information related to Approvals. Once request is approved its removed from the list.



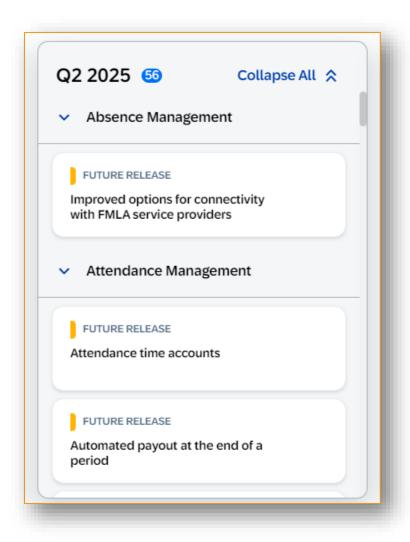
Type: New

Lifecycle: General Availability



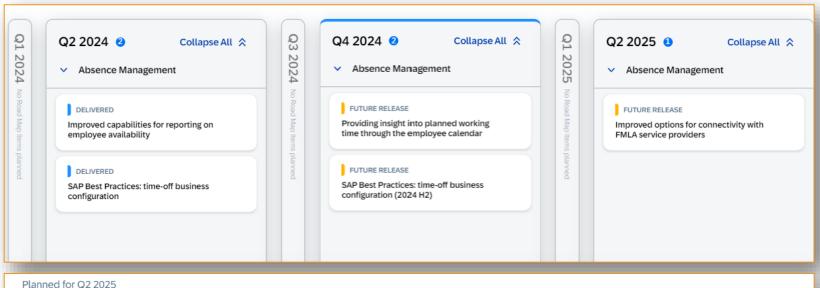


https://roadmaps.sap.com/board?PRODUCT=089E017A
62AB1EDA94C15F5EDB3320
E1&range=CURRENTLAST#Q4%202024



Absences management:

- Reporting improvements
- Planned working time adjustments
- SAP Best Practices addons





Overview

New options to streamline communication with Family and Medical Leave Act (FMLA) service providers, which will facilitate:

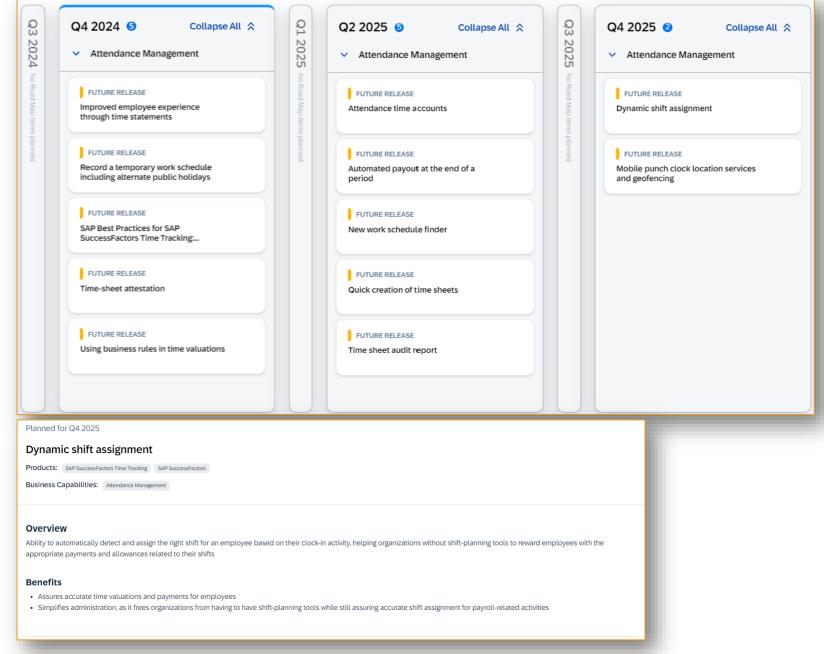
- · Absence classification in the time-off feature for SAP SuccessFactors Employee Central to facilitate FMLA-related leave deductions
- New inbound integration option for third-party FMLA service providers to communicate absence-related information to the time-off feature for SAP SuccessFactors Employee Central

Benefits

- · Improves efficiency for HR administrations
- · Provides new options for customers to automate FMLA-related absences if customers have outsourced their FMLA case handling to external service providers

Attendance management:

- Work schedule finder
- Advanced temporary schedules
- Attendance time accounts
- Dynamic shifts





Thank You.

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